

APPENDIX G

CRESCENTA VALLEY WATER DISTRICT WATER CONSERVATION PROGRAM

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GENERAL STATEMENT

1. Due to the water supply conditions prevailing in the Crescenta Valley Water District (CVWD) and/or in the area from which CVWD obtains a portion of its water supply, the general welfare requires that:
 - The water resources available to the CVWD be put to the maximum beneficial use;
 - The waste or unreasonable use, or unreasonable method of use of water be prevented;
 - The conservation of such water be practiced with a view to the reasonable and beneficial use thereof in the interest of the customers of CVWD and for the public health and safety.
2. The purpose of this program is to provide water conservation regulations, in a phased approach, to minimize the effect of a shortage of water supplies on the customers of CVWD during various critical stages of a water shortage.

PHASE I –NORMAL WATER CONSERVATION

Phase I standard water conservation practices will be in effect at all times. The CVWD Board of Directors has adopted the following measures to reduce consumption and prohibit water waste for existing and new water users within CVWD in order to sustain water supply reliability.

Prohibited Use Applicable to Existing and New Customers

1. **Water hose usage:** Hose washing of sidewalks, walkways, driveways, or parking areas, tennis courts, patios, porches or other paved areas shall not be permitted. Exception: Flammable or other dangerous substances may be disposed of by direct hose flushing by public safety officers for the benefit of public health and safety. Businesses or schools required to hose down public eating areas will be provided with access to a water broom.
2. **Overspray and runoff:** Use of water for any purpose which results in overspray, excessive runoff onto hardscapes, driveways, streets, adjacent lands or into gutters shall not be permitted.
3. **Fountains, similar structures and swimming pools:** Water used to clean, fill or maintain levels in decorative fountains or similar structures must be part of a recirculation system.
4. **Leaks:** Leaks from any facility both inside and outside of a customer's premises must be repaired within seventy-two hours after the customer is notified of, or discovers the leak. Failure to affect the repair of any leak shall subject said customer to all penalties provided herein for waste of water.
5. **Irrigating times:** No watering, sprinkling or irrigating shall take place between the hours of nine a.m. (9:00AM) and five p.m. (5:00PM) in any landscaped or vegetated areas, including, but not limited to, golf courses, parks, cemeteries and school areas landscaped with, but not limited to, grass, lawn, groundcover, shrubbery, annual and perennial plants, crops, trees, and California-friendly plantings.

6. **Hand Watering:** Hand watering of non-turf areas is allowed using a hose with a positive shut-off nozzle or watering can within the allowable times as specified above.
7. **Windy and rainy days:** No watering, sprinkling or irrigating shall take place in any landscaped or vegetated areas on days when the wind is blowing causing overspray, and on days when it is raining.
8. **Vehicle washing:** The washing of commercial and non-commercial privately owned automobiles, trucks, trailers, motor-homes, boats, buses, airplanes and other types of vehicles is restricted to use of a hand-held bucket and quick rinses using a hose with a positive shut-off nozzle. Exceptions: the use of wash water which is on the immediate premises of a commercial car wash or commercial service station; where health, safety and welfare of the public is contingent upon frequent vehicle cleaning, such as garbage trucks and vehicles which transport food and perishables.
9. **Swimming pools:** Owners of outdoor swimming pools, wading pools or spas, when these are not in use, are requested to use covers to minimize the evaporation of water.
10. **Construction water restrictions:** Water for construction purposes including but not limited to de-brushing of vacant land, compaction of fills and pads, trench backfill and other construction uses, shall be used in an efficient manner which will not result in runoff.
11. **Fire hydrants:** The use of potable water from fire hydrants shall be limited to firefighting related activities or other activities immediately necessary to maintain the health, safety, and welfare of the residents of the city.
12. **Drinking water upon request:** No restaurant, hotel, café, cafeteria or other public place where food is sold, served or offered for sale, shall serve drinking water to any customer unless expressly requested by a customer.
13. **Hotels/Motels:** Hotels, motels, and other commercial lodging establishments are requested to post notices informing their guests about the city's water conservation policy and urging guests to conserve water. Water conservation notices will be provided by CVWD.
14. **Hotels/Motels:** Hotels, motels and other commercial lodgings are requested to post notices giving their guests the option of not laundering towels and linens daily.
15. **Reporting waste of water:** The District shall maintain a program for residents to report waste of water throughout the District boundaries. This will include an online submittal form, a dedicated phone number, and follow-up by District staff on all waste of water reports. Residents are requested to report any observed waste of water from surrounding properties or in the community and report to the District for follow-up.
16. **Pre-rinse spray valve:** Where applicable, restaurants must utilize water conserving nozzles.
17. **New Development (new commercial and multi-family accounts):**
 - 1) All new commercial and multi-family accounts are prohibited from water waste such as, but not limited to: single-pass cooling systems; conveyor and in-bay vehicle wash and commercial laundry systems which do not reuse water; non-recirculating decorative water fountains.
 - 2) All landscape must be in accordance with the permitting agency's landscape ordinance. If the permitting agency does not have a landscape ordinance, the Department of Water Resources Model Landscape Ordinance will apply.

BE IT FURTHER RESOLVED, Crescenta Valley Water District urges the following water usage to all of its customers:

1. To reduce the amount of turf and install new drought tolerant landscaping, low-water using trees and plants, and efficient irrigation systems including but not limited to ET controllers, drip irrigation, and “high efficiency sprinkler heads”.
2. To wash only full loads of dishes or clothes in automatic washers, and do not allow indoor faucets to run continuously.
3. To turn water system off when leaving property unoccupied for an extended period of time.
4. To use covers to minimize the evaporation of water from outdoor swimming pools, wading pools or spas when they are not in use.

WATER CONSERVATION ALERT SYSTEM

When a water conservation alert system is implemented by direction of the General Manager, the following measures to reduce water consumption will be required for all water users within CVWD.

- a. Color Code **“Blue”** is defined as the Normal Water Conservation Alert, Foothill Municipal Water District can meet all Member Agency demands. Standard water conservation applies as defined in Appendix G of the Rules and Regulations.
- b. Color Code **“Green”** is defined as an Increased Voluntary Conservation Alert, some supplies have been impacted and customers should increase efforts to conserve by following strict water conservation practices indoors and limiting outdoor water use to odd or even days, based on ending number of customer address.
- c. Color Code **“Yellow”** is defined as an Extraordinary Conservation Alert, when Metropolitan Water District of Southern California is pulling water from most of its storage programs to meet demands. Extraordinary conservation is called for from customers. Customers are requested to minimize indoor water use and water outdoors no more than three (3) days per week. Outdoor irrigation will be permitted only on Tuesday, Thursday, and Saturday.
- d. Color Code **“Orange”** is defined as a Rationing Conservation Alert, when Metropolitan Water District of Southern California has implemented its allocation plan to its member agencies. Customers are requested to minimize indoor water use and severely limit outdoor water use as follows:
 1. Residential and commercial landscape irrigation is limited to no more than two (2) days per week on Tuesday and Saturday.
 2. Exemption: Public use areas owned and/or operated by School Districts are exempt from watering days, and public use areas greater than 4,000 square feet are exempt from watering days so long as best management practices are applied by all.
 3. The filling, refilling or adding of water to indoor and outdoor pools, wading pools, or spas is prohibited. Exemptions: Commercial Repairs mandated by the Federal Virginia Graeme Baker Act, or adding water for the prevention of equipment failure is permissible, however, the District strongly urges that a cover be used to prevent evaporation and thereby reducing the frequency of refilling..
 4. The use of water to clean, maintain, fill, or refill decorative fountains or similar structures is prohibited. Exemptions: Adding water for the prevention of equipment failure is permissible.

5. Vehicle washing is restricted to the use of a hand-held bucket and quick rinses using a hose with a positive shut-off nozzle.
 6. Fix leaks within 48 hours.
- e. Color Code **“Red”** is defined as a Critical Water Conservation Alert, when water supplies are only available for health and safety needs. Customers are required to minimize indoor water use and curtail all outdoor water use. Fix any leaks within 24 hours.

Notification of the Water Conservation Alert System status on any given day shall be visibly posted at the exterior of the District’s Administration Office (2700 Foothill Blvd., La Crescenta) and other accessible locations throughout the District service area where allowed. At least one direct mailing shall be made to all water customer accounts, with notification and explanation of the alert system. Newspaper coverage will also be used to disseminate alert system status and water conservation updates.

Date	Revisions	Approved by Board	Initials
04/28/2010	Residential and commercial landscape irrigation has been increased from two (2) days per week to no more than three (3) days per week on Tuesday, Thursday and Saturday. Watering limits have been reduced to seven (7) minutes per watering station from (10) minutes per station.	04/27/2010	
07/11/12	1. Revise "Prohibited Use Applicable to <u>all</u> Customers" was revised to "Prohibited Use Applicable to <u>Existing and New</u> Customers" 2. Add the following: 17. New Development (new commercial and multi-family accounts) 1) All new commercial and multi-family accounts are prohibited from water waste such as, but not limited to: single-pass cooling systems; conveyor and in-bay vehicle wash and commercial laundry systems which do not reuse water; non-recirculating decorative water fountains. 2) All landscape must be in accordance with the permitting agency's landscape ordinance. If the permitting agency does not have a landscape ordinance, the Department of Water Resources Model Landscape Ordinance will apply.	07/10/12	
7/23/14	1. Revised Orange Alert from three (3) days per week to two (2) days per week, Tuesdays and Saturdays	7/23/2014	