



Crescenta Valley Water District

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March 2019

Subject: **Water Main Flushing and Cleaning Program:** Flushing and Cleaning of Dead-End Water Mains within Crescenta Valley Water District's Water Distribution System

Dear Resident,

Crescenta Valley Water District (CVWD) would like to inform owners, residents, businesses, and the general public regarding the upcoming water main flushing program through out CVWD's water service area. This program will focus on water flushing on the dead-end water mains within CVWD's water system. This program is an important component to maintaining water quality and is part of the District's continuing efforts to provide its stakeholders with a safe and reliable water supply.

The District has retained the services of ValveTek Utilities Services, Inc (ValveTek) to flush the water mains with a new technology that eliminates wasting water that normally would be discharged to the storm drain. ValveTek will be using its No-Discharge flushing system, which filters the water through truck-mounted equipment before reintroducing the water back into the water main. More information about ValveTek and its flushing system can be found at www.valvetek.net.

ValveTek will mobilize in early March, 2019 to flush about 140 dead-end locations within the District and is scheduled to conclude in mid May 2019. Valvetek will be starting below Honolulu Avenue and then proceed in a northerly direction to the top of the Briggs Terrace area.

ValveTek personnel and equipment will be in your neighborhood after you receive this letter. The equipment will include a truck-mounted flushing system, hoses to inject water back into the system and traffic control delineators so the contactor can work in a safe environment. A District crew member will also be present at the site, if you have any questions or concerns.

Our project team will work diligently to minimize impacts to your neighborhood; however, you may notice increased noise levels, traffic, and equipment. CVWD has limited the water flushing activities to between the hours of 7:30am and 4:00pm on weekdays, and no work will be allowed on the weekends.

During the flushing operations in your neighborhood, some short-term deterioration of physical water quality parameters such as taste and color, though uncommon, are possible. The most common occurrence following water main flushing is a discoloration in the water. Should this occur, run the cold water tap furthest from the front of the house, such as the bathtub, until the water clears. If discolored water lasts for more than 10 minutes, please contact CVWD at (818) 248-3925, and a customer service representative will assist you. In addition, a representative from CVWD will be on-site who can also answer any questions or concerns.

Your cooperation in making this project successful is greatly appreciated. Additional updated information can also be found on Crescenta Valley Water District's website at www.cvwd.com. If you have any questions or comments, please contact a customer service representative at (818) 248-3925 or e-mail at flushing@cvwd.com.