



Safe Drinking Water Is Priceless

Safe drinking water is priceless. Unlike other utility services such as gas or electricity, tap water is consumed.

Federal, state, and local regulations require drinking water to meet quality and safety standards. CVWD takes these regulations seriously and not only meets them, but often exceeds them.

Treated water, however, can become contaminated within the water distribution system by cross connections that result in backflow occurrence.



We Can Help

Have questions about cross connections? Contact our Cross-Connection Hotline at (818) 248-3925 OR Visit our website at cvwd.com



Cross Connection Survey

New Residential Customers

To be completed by the property owner or their authorized agent.

This questionnaire aims to help determine if you have any special plumbing or activities that pose an increased risk of contamination to CVWD's water system. Please complete the following questionnaire and check the appropriate boxes that apply to your property. Backflow prevention assemblies shall be installed at all service connections where in the judgment of CVWD and the nature of activities on the premise may present a nuisance or hazard to the public water system. Residential properties may be required to provide premise isolation as minimum protection. Installed devices are required to be tested annually, and the test results and certification must be provided to CVWD.

Type of Residence: ☐ Single Family ☐ Multi-Family ☐ Townhouse/Condo ☐ Other _____

Property Site Address: Owner's Name: _____

Owner's Phone Number: _____ Owner's Address: _____

Owner's Email Address: _____

Place a check next to all equipment and fixtures listed below that are or will be connected to water for use at your project or residence.

- | | | |
|--|--|--|
| ☐ Photo developing equipment | ☐ Private well on property | ☐ Decorative pond/fountain |
| ☐ Treatment/filtration system | ☐ Livestock watering | ☐ Drinking fountain |
| ☐ Septic system/pump | ☐ Hot tub/spa/sauna | ☐ Commercial grade appliances |
| ☐ Lawn landscape irrigation | ☐ Swimming pool | ☐ Baptismal pools |
| ☐ Garbage disposals | ☐ Fire sprinklers on the ceiling | ☐ None of the above |
| ☐ Solar heating equipment | ☐ Air conditioner connected to the water system | |
| ☐ Medical equipment | | |

Certification: Under penalty of perjury, I (the undersigned) certify that I am the property owner or their authorized agent and that the above information is complete and accurate to the best of my knowledge. I understand that any changes in equipment connected to the water system must be reported immediately to CVWD as a condition of continued service. I understand that failure to report changes or provide yearly test reports of installed backflow protection devices may result in CVWD interrupting water service to the premises. I agree not to cause or maintain, temporarily or permanently, any cross-connection between plumbing pipes or water fixtures and the public water system.

Completed by: _____ Date: _____

THIS SECTION TO BE COMPLETED BY CVWD

Type of Water Use	Hazard Assessment			Backflow Protection Required							
	Low	Medium	High	None	DCVA	DCDA	RCBA	RPDA	PVB	DCV	RPZ
Domestic	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Irrigation	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Fire	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Status of Meter	☐ Meter is set			☐	☐ Okay to install						
Certified by:					☐ Locked by CVWD						

FOR STAFF USE ONLY

Account # _____	Accepted By _____	Premise Isolation Required _____	Assembly Type _____	Date _____
-----------------	-------------------	----------------------------------	---------------------	------------