

Wendy Holloway

From: Richard Lyans
Sent: Sunday, April 12, 2020 8:35 AM
To: customerservice
Subject: Water Rates

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

Christy Colby, Regulatory and Public Affairs Manager,

Please do not raise our water rates this year. I am concerned that cvwd is even considering raising our rates this year. As we are all quarantined at this time and many are out of work and struggling to pay their mortgages and bills. Many people in our community will not even know that your meeting is even going on. This will just add one more stress to our life's at this hard time. We need to come together as a community and you need to be apart of this coming together and find a way to cut your rates and help us all out during these (covid-19) times. Please vote NO on any rate increases at this stressful time. Thank you, Richard Lyans 3151 Brookhill st La Crescenta Ca. 91214

I will also be forwarding this to the newspaper as will...
Sent from my iPad

Wendy Holloway

From: barbara poland
Sent: Sunday, April 12, 2020 4:15 PM
To: customerservice
Subject: rates

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

At this time of crisis do not raise water rates, we are all fighting loss of funds, and with the absolute requirement to have water for safety this is certainly not the time for asking people to kick in with more funding. Because of the need to constantly cleanse water useage may actually go up and you will have more funds.

Wendy Holloway

From: T M1
Sent: Sunday, April 12, 2020 4:30 PM
To: customerservice
Subject: Attn: Christy Colby

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APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

Hello,

We are residents of La Crescenta and found out about the proposed rate increase of 7%. We are writing to vehemently oppose this rate increase at this time. Many families and homeowners including our family have been hit severely in terms of our income due to the coronavirus outbreak. Please make our voice heard that we are not in favor of this rate increase. At the very least it should stay the same or at best be decreased for a period of time.

Please email me to let me know you received this comment. Thank you.

Tanya Milkie

Trmilkie@aol.com

Sent from my iPhone

Wendy Holloway

From: Mae Abou-Chakra
Sent: Sunday, April 12, 2020 4:55 PM
To: customerservice
Subject: Christy open prior April 14th meeting

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

I think is very bad from your part to consider having a meeting on raising your already high price specially during a pandemic Please do not raise rates I am concerned that cvwd is even considering raising our rates As we are all quarantined at this time and many are out of work and struggling to pay their mortgages and bills. Many people in our community will not even know that your meeting is even going on. This will just add one more stress to our life's at this hard time. We need to come together as a community and you need to be apart of this coming together and find a way to cut your rates and help us all out during these (covid-19) times. Please I vote NO on any rate increases at this stressful time. Thank you
Bassam-Mae Abou-Chakra

Sent from AOL Mobile Mail
Get the new AOL app: mail.mobile.aol.com

Wendy Holloway

From: Vedo
Sent: Sunday, April 12, 2020 5:03 PM
To: customerservice
Subject: I Oppose any Increase in our rates

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APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

To whom it may concern,

We completely oppose any increase you want to do to water rates, or sewer rates.

Do you realize the issues that we are living??? Covid19!!!! If you heard about it.....
Losing jobs, not getting pay check increases....

Services companies never stop increasing!
We never get enough money to pay you!

Completely OPPOSED!!!!

Coba- Clementel

Montrose. CA 91020

Wendy Holloway

From: Del San Juan
Sent: Sunday, April 12, 2020 5:45 PM
To: customerservice
Subject: Rate increase

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APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

During these tumultuous times, could you put off the increase until things settle down? 7% is kind of steep right now.

Thanks
Del San Juan
La Crescenta

Sent from my iPhone

Wendy Holloway

From: Joseph Oh
Sent: Sunday, April 12, 2020 6:44 PM
To: customerservice
Subject: Rate increase

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

Please do not raise our rates. People are suffering during this pandemic. It will take longer than July for people to recover to be able to pay the current rates let alone an increase!

Find other alternatives, such as budget cuts or renegotiate your purchase rates, if you need more money to supply water!

Thank you,

Joseph Oh

Wendy Holloway

From: May Gharzeddine
Sent: Sunday, April 12, 2020 7:48 PM
To: customerservice
Subject: Proposed rate increase

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

I am writing about the meeting which will take place on Tuesday April 14. I am voicing my opposition for the rate increase as the community is going through hardship these days with respect to the virus. So many people can barely make their ends meet, let alone deal with this! Please be considerate for the community and feel with the residents as you are part of the community too.

It is becoming too confusing for the residents of this community. During drought season you ask people to save water and when they do you complain there're no revenues. Your next step is to raise rates! If people use too much water you complain too. Make up your mind GUYS!!!

Aboudiab

Wendy Holloway

From: Mona H Cravens
Sent: Sunday, April 12, 2020 7:57 PM
To: customerservice
Subject: Prop 218, Proposed increase

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APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

In these uncertain times, I would think the board would be sensitive to the large population who are now unemployed and to the real possibility of unstable retirement programs.

Please do not increase the water and sewer charges.

Sincerely,

Mona H. Cravens

Mona H. Cravens

Wendy Holloway

From: Nichole Burston
Sent: Sunday, April 12, 2020 8:37 PM
To: customerservice
Subject: Prop 218 water rate increase opposition

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APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

I am Opposed to any water rate increase per above prop 218. This email and typed signature below serves as my electronic signature. .

Nichole Burston

Wendy Holloway

From: Lesley Mesa
Sent: Sunday, April 12, 2020 9:15 PM
To: customerservice
Subject: Rate increase July 1, 2020

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APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

To Whom it may concern,

Given the suffering currently caused by the Covil-19 pandemic and experienced by the entire Crescenta Valley community. I believe there should not be a rate increase this year.

Thank you,
Dennis and Lesley Mesa

Wendy Holloway

From: Baijun Tian
Sent: Sunday, April 12, 2020 10:39 PM
To: customerservice
Subject: Oppose to the proposed rate increase

RECEIVED
APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

Dear Charity,

I am writing you to oppose the proposed rate increase and the new Prop 218.

Sincerely

Baijun Tian

Wendy Holloway

From: Julie Ashe
Sent: Sunday, April 12, 2020 11:06 PM
To: customerservice
Subject: Prop 218- rate increase

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APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

Hello Christy,

Just reading about the proposed 7% increase to be voted upon. I hope this is going to be reconsidered given the exorbitantly high water rates we already pay on top of the pandemic currently going on. Do you know if this is still up for discussion? Will the increase be put on hold?

Thank you for the info,

Julie Ashe

Wendy Holloway

From: Molina, Dan
Sent: Monday, April 13, 2020 8:16 AM
To: customerservice
Subject: A comment

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

Too high, too soon. Please show some humanity at this time and concern towards YOUR community. Delay the increase, and instead, extend an "Olive branch" to your customers who are already overwhelmed by many financial and psychological pressures at this time.

Thank you,

Dan Molina

Wendy Holloway

From: elizabeth johnson •
Sent: Monday, April 13, 2020 10:11 AM
To: customerservice
Subject: rate raise

RECEIVED
APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

You are already HIGH and just raised rates about 2 years ago WHAT 'S THE DEAL guys?
Sent from [Mail](#) for Windows 10

Wendy Holloway

From: Khatch M
Sent: Monday, April 13, 2020 10:35 AM
To: customerservice
Subject: Water Rate Increase

RECEIVED

APR 13 2020

CRESCENTA VALLEY
WATER DISTRICT

Dear CVWD Board Members,

We, as La Crescenta residents, would like to voice our opinion Against Water Rate Increase specially at this time when almost everyone is going through financial hardship.

We suggest CVWD Board check with county supervisor Kathryn Barger and or the state to secure funds from the county or state that may cover for Pennsylvania Ave., water line repair cost instead of increasing water rates.

Thanks,

Khatchig Mandjikian

Sent from [Outlook](#)

RECEIVED

Wendy Holloway

APR 13 2020

From: John Fisanotti
Sent: Monday, April 13, 2020 11:11 AM
To: customerservice
Subject: April 14, 2020 Agenda Item - Action Item No. 2 - Proposition 218 Notice

CRESCENTA VALLEY
WATER DISTRICT

Attention Board of Directors:

Please know that I, for one, am not opposed to the Board taking necessary and prudent financial decisions to maintain and enhance our water supply. I'm no different than anyone who wishes I didn't have to spend more money for water. But wishing doesn't make it so. Being pennywise and pound foolish may allow the Water District to get by for only so long before a major problem develops requiring massive new capital. Please do your best to find ways to save costs in the budget, but I understand that many of the costs the Water District must fund, are to some degree, outside of the Water District's control. The need to offer competitive salaries, to procure ever more scarce water from outside sources and to replace infrastructure that has been in service beyond its service life are facts that can't be ignored.

Thank you for the opportunity to be heard.

John Fisanotti



Scanned by [McAfee](#) and confirmed virus-free.

Wendy Holloway

RECEIVED

From: Server
Sent: Monday, April 13, 2020 2:17 PM
To: customerservice
Subject: Crescenta Valley - Please....

APR 13 2020
CRESCENTA VALLEY
WATER DISTRICT

First Name*:
Maria

Last Name*:
Kim

Email*:

Phone:

Subject:
Please....

Message*:
Please, do not raise our water rates this year.
We are all quarantined at this time struggling with our bills.
Please considered this.
Thank you.

Wendy Holloway

APR 13 2020

From: Tom Webb
Sent: Monday, April 13, 2020 2:28 PM
To: customerservice
Subject: Re: Board Meeting Comments Request

CRESCENTA VALLEY
WATER DISTRICT

Hello Christy. Hope all is well.

From: Tom Webb

Re: My comments and requests for the Board Meeting April 14th

Public Comments: Non-Agenda items (not sure if this can be included under the Action Calendar):

- 1) Request that CVWD (the Director of Operations, Construction Supervisor and if appropriate the Director of Engineering, etc.) provide a detailed plan to increase the capture and redirection of rain water runoff to increase well water levels. This would include all water catch basins/canyons, canyon diversions or retention, and all other areas where rain water can be diverted or retained to increase well water levels.

Provide the Community Advisory Committee and Board with a date when this information will be provided.

Action Calendar Comments:

Item 1. Water and Waste Water Budgets

Re: Refinance of existing water bonds

Requesting the Finance Department provide the Board and the Community Advisory Committee an analysis for refinancing the existing water bonds. This should include any costs, time frames to execute, and the new annual debt service payment. Analysis should be provided by the next Finance Department/Board meeting.

Item 3. Long-Term Infrastructure Reliability and Funding Roadmap

Re: Issuance of new water bonds

Request the Finance Department provide the Board and Community Advisory Committee with detailed analysis of any costs and the amount of annual debt payment for the issuance of new water bonds. Analysis to include water bonds in the amounts of \$5, \$10 and \$20 million dollars.

Provide the Board and Community Advisory Committee with this analysis as soon as possible but no later than the next Finance Committee meeting or Board meeting.

If there are any questions, please let me know

Wendy Holloway

APR 14 2020

From: Tyler, Scott L [US] (AS)
Sent: Monday, April 13, 2020 5:07 PM
To: customerservice
Subject: PUBLIC COMMENT for 4/14/2020 CVWD Board Mtg (from M. Tyler)

CRESCENTA VALLEY
WATER DISTRICT

(Public Comment for 4/14/2020 CVWD Board Mtg.)

(Note to James Lee---I'd like to read my PUBLIC COMMENT myself. Thanks, Marilyn Tyler)

PUBLIC COMMENT: Congrats, Concerns and Criticism

1. CONGRATS on CVWD's first teleconference of a CVWD Board Meeting (held on 4/7/2020)---as a member of the public who participated remotely, I was impressed at how smoothly it went. Those of us who called in were not forgotten ("out of sight, out of mind"), instead, effort was made to include us in the discussion.
2. CONCERN: The Cost of Service Study, which was scheduled to be completed in late February/early March 2020, should be presented to the CVWD board as soon as possible since it pertains to topics currently under discussion (i.e., budget and rate increases). What is the status of the Cost of Service Study and when will it be presented to the CVWD Board?
3. CRITICISM: I challenge the accuracy of the following statement on page 1 of the draft Prop. 218 Notice: *"...a rate increase is necessary to cover current expenses."* To me, *"necessary"* implies that CVWD would not be able to meet its financial obligations if it did not impose a 7% rate increase. But this is not true.

As shown in Action Item 2 of the 4/14/2020 agenda packet ('FY2020-21 Water and Wastewater Budgets'), even if there is NO rate increase for water and wastewater in FY2020-21, CVWD would still be able to pay its bills---CVWD would not go bankrupt.

REQUEST: The entire Crescenta Valley community is suffering under the pandemic. We are tightening our belts--CVWD must tighten theirs. NO RATE INCREASE FOR THE UPCOMING FISCAL YEAR!

Sincerely,
Marilyn Tyler

Wendy Holloway

From: susan r
Sent: Monday, April 13, 2020 9:21 PM
To: customerservice
Subject: Proposition 218

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

Christy Colby,

I have learned on the Next-door website that a 7% increase in water rates is once again being suggested and while I received no notice from CVWD regarding this, I wish to express my disagreement with this fee increase at this time. We JUST had a fee increase, a substantial one at that!

And now in the midst of coronavirus 'safer at home' orders, it is not the time to again increase our rates. We already pay some of the highest rates around - I've compared to my coworkers in different area codes and some people are in disbelief. We are punished for living in this area code with our water rates!

Again, I do not support an increase in rates at this time.

Susan Rinehart

La Crescenta, CA 91030

Wendy Holloway

From: Robert Manciero new _
Sent: Monday, April 13, 2020 8:52 PM
To: customerservice
Subject: Question on Agenda Item

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

Hi,

I am a resident serviced by CVWD. Under the Action Calendar, Item 2, in reference to Proposition 218, was this rate increase notice already sent out to existing customers or is this for the action to send out a proposal for Water and Wastewater rate increases?

Thank you,

Robert Manciero

Wendy Holloway

From: Robert Manciero new
Sent: Monday, April 13, 2020 10:06 PM
To: customerservice
Subject: Public Comment for Agenda Item

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

Public Comment for Agenda Action Calendar Item 2.

We are writing this letter in opposition to the Proposition 218 notice proposing new water and wastewater increases. How can CVWD even think about proposing a rate increase during these troubled times. Many residents are out of work and struggling just to make ends meet and CVWD has the notion of raising rates, just pure stupidity. CVWD has consistently raised our water rates. We pay among the highest rates in the state, even LADWP is lower.

In addition, during this time public meetings are banned so no in person public comments are allowed. Do you expect us to use tele-conferencing or ZOOM for comments? And what about residents who have no computers or knowledge of computers? Sounds like a perfect time to slide a rate increases when no one is looking.

It is about time that CVWD Board of Directors listens to the residents. CVWD has plenty of money to pay salaries and overhead. Instead of looking to the residents for increases, start looking where you can cut unnecessary cost from your budget.

Sincerely,

Robert Manciero
Donna Libra
La Crescenta

RECEIVED

Wendy Holloway

APR 14 2020

From: The Ruf's
Sent: Tuesday, April 14, 2020 8:30 AM
To: customerservice
Subject: Prop 218 opposition - please open before 3:00 pm today and include

CRESCENTA VALLEY
WATER DISTRICT

Dear CVWD board and staff,

We are writing this letter today in opposition to the Proposition 218 notice proposing new water and wastewater increases. Our rates are significantly higher than many areas and you have increased our rates every single year in addition to implementing tiers.

In reviewing the budgets you can manage without an increase and in this horrific time with many residents struggling to keep their homes and put food on the table it is more important than ever for you to take every measure possible to continue to provide service without an increase. I urge each board member to apply critical thinking and come up with solutions that do not put an additional burden on the residents.

I am also formally requesting you postpone any further action on this until public forums can be held. There are many seniors who do not have access to technology and therefore will not be able to attend an online meeting or even understand the use of teleconferencing, Zoom or other online meeting apps. Their voices must be heard. I think the timing of this might be intentional on your part and if it is not intentional then you need to think beyond your standard actions and revise your schedule to accommodate every citizen that will be impacted by this. Please confirm receipt and inclusion.

Thank you,
Bron and Donna Ruf

Wendy Holloway

From: Cheryl
Sent: Tuesday, April 14, 2020 9:59 AM
To: customerservice
Subject: Rate increase

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

CVWD

We are so disappointed that during these times that you would even consider to raise rates.

What a disappointment, you should be bringing people up not bringing them down and adding more stress.

PLEASE reconsider your decision.

Very concerned community,

Sent from my iPhone

Wendy Holloway

From: Jerry Graves ;
Sent: Tuesday, April 14, 2020 11:17 AM
To: customerservice
Cc: Graves Jerry
Subject: 7% Rate Hike !

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

Importance: High

Dear CVWD management,

Another price hike, and a whopping 7%, this is rediculace, it is now just a regular part of your planning. Have self control and live on a budget like everyone else!!!

You have a monopoly, and you are taking advantage of your customers!

You should be ashamed trying to push this through now when most people are in dire straights!

You can do better for your customers, stop taking advantage of us. If you won't do it for us think of all the bad press you are surly going to get!

I thank you for changing course and doing the right thing.

Thank you, your Costumer,
Jerry Graves

Wendy Holloway

From: Stephen Kim
Sent: Tuesday, April 14, 2020 12:04 PM
To: customerservice
Subject: rate increase

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

to whom it may concern,

i am writing to you to oppose the current rate hike. i understand that these things are necessary from time to time but the frequency of the rate hikes are too often. i've only been living in la crescenta a little over two years and this seems to be a common theme here? why so many rate hikes? why so often? why at this time of pandemic? i feel like we don't really have any options and our hands are tied. we obviously need water but it's starting to become unaffordable. i am truly saddened by the way we are being treated. i am not opposed to the rate hike, i am opposed to the frequency. you guys planning another rate hike in another six months and then another 8 months from then, and then another hike a year later? this is what seems to be happening since we moved here. please help the people of your town. please help the people! thank you

best regards
stephen kim

Wendy Holloway

From: Sherri Mudd
Sent: Tuesday, April 14, 2020 12:35 PM
To: customerservice
Subject: Rate increase

RECEIVED

APR 14 2020

CRESCENTA VALLEY
WATER DISTRICT

I am disgusted to be AGAIN writing to CVWD about a proposed rate hike. I only wish I had kept track of the many letters I have sent and hearings I have attended on this same topic. Each time, I think "well, they won't do this again anytime soon!" and yet a year later, we are doing this same routine all over again.

I have lived in the same house since 1973. The number of kids at home has greatly fluctuated over the year. Our water conservation efforts have steadily grown to a ridiculous level. But my water bill is wildly irregular, shocking and often unaffordable. CVWD's unwillingness and/or unresponsiveness to public comment over the years has been deplorable. But once again, I am opposing the ludicrous rate hike.

This year's proposal is beyond belief. People are sick and dying in our community. People have lost their jobs. Students can not attend school. Shopping for the limited basic essentials has become difficult at best, possibly even dangerous to one's health. AND CVWD IS PROPOSING A RATE INCREASE????? Shame on you for your lack of understanding and empathy regarding a world pandemic. Shame on you for your continuing lack of concern for your own community. I am appalled.

I strongly oppose the proposed rate increase. Examine your infrastructure and find another solution like the rest of the world is doing right now.

Sherri Mudd

Wendy Holloway

From: Vasken Yardemian
Sent: Tuesday, April 14, 2020 2:45 PM
To: customerservice
Subject: Proposed Water and Wastewater Rate Increases

Dear Christy,

Like any government agency, the CVWD should dip into its reserves this year and postpone the water and sewer rates "adjustment" increases. They should adjust their annual budget by decreasing their expenses and the remaining gap should be filled using funds from District's reserve. I know fixed costs are expenses that do not change, such as employees' salaries, rentals and insurance and need to be funded. However, effective and efficient budget management is the cornerstone of a successful business operation.

Thank you and stay safe.

Vasken Yardemian

Wendy Holloway

From: Cindy Scroggins
Sent: Tuesday, April 14, 2020 3:08 PM
To: customerservice
Subject: Meeting 4/14 re rate increases

This is unfair to raise rates without sending out notices and then have a virtual meeting no one can really attend. Many senior citizens can not afford an increase, please reconsider your actions in this time of pandemic and economic upheaval.

Thank you,

Cynthia Scroggins

Sent from my iPhone

Wendy Holloway

From: dragonflyah
Sent: Tuesday, April 14, 2020 3:52 PM
To: customerservice
Subject: Rate increase prop 218

I believe a rate hike in the midst of a national crisis as people are losing their businesses, their jobs, their benefits and their lives is not only callous but should be criminal. How could any institution justify raising rates in this environment? When it's citizens can't even gather together in protest.

I hope you can find the inhumanity in this action and at the very least postpone any decision making until the community can have a voice and a chance to speak their mind.

Alice Hill

Sent from my T-Mobile 4G LTE Device