



Crescenta Valley Water District

2700 Foothill Boulevard, La Crescenta, California 91214
Phone (916) 249-3926 Fax (916) 249-1490

Director:

James Lee
James Lee
James Lee
James Lee
James Lee

Officer:

Christina Kopelman
Christina Kopelman
Christina Kopelman
Christina Kopelman
Christina Kopelman

November 10, 2022

Subject: **Notice of Water Shutdown** – 3200 block of Alabama Street for the Construction of 8-inch Water Main on the 4700-4800 blocks of Cheryl Avenue & 3200 block of Alabama Street, Project E-1034.

Dear Customer:

Please be advised that on the morning of **Tuesday, November 15, 2022**, Crescenta Valley Water District and Brkich Construction of Monrovia will be performing a water main shutdown to abandon the old 4-inch water main and connect the newly installed 8-inch water main at the intersection of Alabama Street and Pennsylvania Ave.

This work will result in a temporary interruption of water service at your address on **Tuesday, November 15, 2022**, between the hours of 8:00 a.m. and 4:00 p.m. Please plan for a temporary loss of water and accept our apology if this causes you any inconvenience. For the latest news and updates or to learn more about this project please visit our website at <https://www.cvwd.com/current-construction>.

We suggest that you draw water in advance of the shut-off time to supply ordinary needs. It is also advisable to store water in the bathtub for toilet flushing. In addition, after the water is back in service, we recommend that you turn on your water faucets slowly as there may be air trapped in your water line from recharging the water main in the street. The air should dissipate quickly, and water service restored back to normal. Lastly, it is suggested that you consult the User's Manual for all appliances connected to your home's plumbing system to ensure proper use after the water is back in service.

This work is all part of the District's continuing effort to improve your water system. We ask for your cooperation and thank you for helping us to make this project a success.

If you have any questions or comments concerning this project, please contact me at (818) 236-4115 or e-mail me at ckopelman@cvwd.com.

CRESCENTA VALLEY WATER DISTRICT

Christina Kopelman
Assistant Engineer

cc:

Brook Yazed – CVWD
James Lee – CVWD
Darlene Telles – CVWD



**Shutdown Map for 3200 Block of Alabama Street
Construction of 8-inch Water Main on the 4800 Block of
Cheryl Avenue & 3200 Block of Alabama Street, Project E-1034**

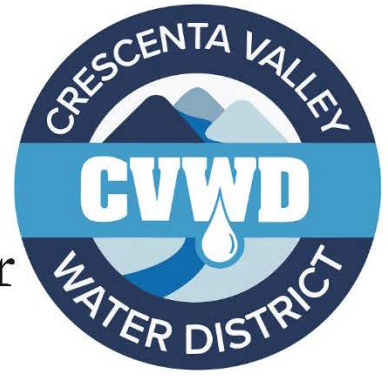


Shutdown Location



Project Location





How to Prepare for a Planned Water Shutdown

What is a shutdown

Planned water shutdowns are a necessary part of many pipeline projects meant to keep Crescenta Valley Water Districts' (CVWD) distribution system flowing with safe and reliable water to the 33,000 thousand people CVWD serves. These shutdowns are scheduled in advance, except for unexpected main breaks, and allow CVWD staff to perform regular maintenance and make repairs as well as replace aging infrastructure for future reliability.

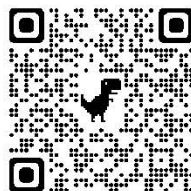
Construction projects require temporary water shutdowns so utility improvements, such as water main replacement projects, booster pump replacements and reservoir rehabilitation can be performed. These types of projects often require two to three water shutdowns for up to 8 hours each while the project is in construction.

While we work to ensure that planned water shutdowns are as short as possible, we know they are still an inconvenience to customers. Below we have outlined what you can expect from CVWD for planned water shutdowns:

1. A letter will be delivered to your home by mail at least two days before the scheduled water shutdown. The letter will contain the date, time, and duration of the shutdown as well as a number to call if you have questions.
2. If you live in a multi-family building or apartment, CVWD will notify the building manager about the shutdown. If access is available, CVWD will place door hangers in the building's lobby for tenants to see. Please note that CVWD is not able to deliver door hangers to individual units in buildings.
3. In the event of unexpected schedule changes, a door hanger will be delivered to your home at least one day before the scheduled water shutdown. The door hanger will contain the new date, time, and duration of the shutdown and a number to call if you have questions. CVWD will work with businesses and schools to help determine the best time to shut off water.
4. Everbridge notifications by text, phone, email will be sent out at least one day before the scheduled water shutdown. This is the most convenient way to get water shutdown notifications. Also, it's the best way to get the latest CVWD news and alerts. If you have not yet subscribed. Please see link and subscribe today.

CLICK HERE TO REGISTER

Or scan the QR code below to sign up



Preparing for a Planned Water Shutdown

Before the water shutdown:

- ☐ Fill pots on the stove with water for cooking.
- ☐ Fill a couple of buckets with water for washing.
- ☐ Fill potable water containers for drinking. Assume about one gallon of drinking water per person per day.
- ☐ Fill bathtubs with water and use buckets to flush toilets. A toilet will flush when approximately a gallon of water is dumped into the bowl.

During the water shutdown:

Try not to operate the water faucets. This will prevent air from entering your plumbing.

Rusty Water After a Shutdown

Water shutdowns can sometimes disturb the direction or flow of water in the districts drinking water system. When this happens, customers in or near the shutdown area may experience temporary rusty water. Rusty water comes from internal pipe rust and sediment getting stirred up when the water is turned on after a shutdown.

The water should clear on its own. Try running the cold water for a few minutes to see if it is clearing or still rusty. If the water does not clear, let the water sit for one to two hours. Then, run cold water for a few minutes in your bathtub or shower. If your home is located on a dead-end line, it may take longer to clear up. If the water remains rusty, please contact CVWD's Customer Service at (818) 248-3925.

Avoid running hot water if the cold water is rusty. This will minimize filling the hot water tank with rusty water. If you are washing clothes at the time, it is better to stop the cycle while it is full and wait until clean water is available to finish to avoid causing permanent staining to the laundry items.

Additional construction related information that is updated periodically can be found at Crescenta Valley Water District's website at www.cvwd.com, or scan the QR code below.

