

CRESCENTA VALLEY WATER DISTRICT

MEMORANDUM

DATE: April 17, 2020
TO: Emergency Planning Committee
FROM: David S. Gould, Director of Engineering
SUBJECT: CVWD Emergency Planning Committee Meeting Notes

Following is a summary of the Emergency Planning Committee Teleconference Meeting held at 1:30 PM on April 17, 2020, at the CVWD main office, and was attended by the following:

Director Sharon Raghavachary - Committee Chairperson	CVWD
Director James Bodnar - Committee Member	CVWD
Nem Ochoa – General Manager	CVWD
David Gould – Director of Engineering	CVWD
James Lee – Director of Finance & Administration	CVWD
Dennis Maxwell – Director of Operations	CVWD
Christy Colby – Regulatory and Public Affairs Manager	CVWD

1. CVWD Badges for Employees & Director

Mr. Gould discussed the District's policy for First Responder Badges including who will be issued a badge and the use of the badge during an emergency event. Ms. Colby discussed the design of the badge and the new badges should be available in about 2 weeks. Director Bodnar suggested that Board members receive a badge in case they need access to a District site.

2. Update on Contingency Plan – Loss of Staff during COVID-19

Mr. Gould provided an update of the District' plan with respect to the COVID-19 outbreak. Mr. Gould discussed staff's emergency planning meeting on March 13, the shift schedule for Operations, Customer Service and Engineering Departments. Mr. Ochoa discussed the District's policy on social distancing, washing hands and wearing of face masks.

3. State of California, Los Angeles County, PWAG, and ACWA Update

Mr. Gould indicated that staff has been in contact with several agencies regarding the status of COVID-19 relative to the water and wastewater industry. Mr. Gould provided an update from Public Water Agencies Group (PWAG) which included weekly PWAG conference calls, links to Los Angeles County EOC and summary of responses from other water agencies. Mr. Gould also provided information from the City of Glendale, CDC, FEMA and State Water Resources Control Board.

4. Cost Recovery from FEMA and Cal OES

Mr. Lee and Mr. Gould discussed the process to recover any costs related to COVID-19. Mr. Lee indicated was on a conference call with FEMA representatives and will be logging all COVID-19 related costs. Director Bodnar asked about the number of delinquent accounts since the start that have requested payment relief. Mr. Lee indicated that at this time, there were about 30 accounts.

5. Lesson Learned from COVID-19

The committee discussed the continuing public outreach about the safety of the water system and getting accurate information to the public. Ms. Colby indicated that CVWD sent out an email blast about the safety of the water. In addition, Ms. Colby said that the website is continually updated with new information.

Adjournment - The Emergency Planning Committee meeting was adjourned at 2:37 PM on April 17, 2020.

CRESCENTA VALLEY WATER DISTRICT

2700 FOOTHILL BOULEVARD
LA CRESCENTA, CALIFORNIA

Agenda for the Meeting of the Emergency Planning Committee
of the Crescenta Valley Water District

To be held on

April 17, 2020 at 1:30 PM

Posted: April 16, 2020 at 10:00 AM

TELECONFERENCING NOTICE

[This meeting will be held by teleconference only.]

Pursuant to the provisions of Executive Order N-29-20 issued by Governor Gavin Newsom on March 18, 2020, the public may not attend the meeting in person.

Any member of the public may participate using a touchtone phone. You may select any of the following phone numbers (there are more than one for increased reliability during this time of increased phone traffic)

(669) 900-6833

(346) 248-7799

(929) 205-6099

(253) 215-8782

(301) 715-8592

(312) 626-6799

Then, enter Access Code: 935-6909-3416

Those members of the public who are able to and would like to additionally participate through computer may access the Zoom teleconferencing tool available at the following link – <https://zoom.us/j/93569093416>

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Public comment may be made either by emailing comments that will be read aloud during the meeting or over the phone during the Public Comments period in the teleconferenced meeting. Emailed comments may be sent to Christy Colby, Regulatory and Public Affairs Manager, at (818) 248-3925 or customerservice@cvwd.com by 3pm on April 16, 2020.

Any person may make a request for a disability-related modification or accommodation needed for that person to be able to participate in the public meeting by contacting the District by phone or in writing at the above email address. Requests must specify the nature of the disability and the type of accommodation requested. A telephone number or other contact information should be included so that District staff may discuss appropriate arrangements. Persons requesting a disability-related accommodation should make the request with adequate time before the meeting for the District to provide the requested accommodation.

Call to Order

Adoption of Agenda

Public Comment

At this time, members of the public shall have an opportunity to address the committee on items of interest that are within the subject matter jurisdiction of the Committee. This opportunity is non-transferable and speakers are limited to three (3) minutes each.

Information Items

1. CVWD Badges – Employees/Directors
2. Update on Contingency Plan – Loss of Staff during COVID-19
3. State of California, Los Angeles County, PWAG, and ACWA Update
4. Cost recovery from FEMA and Cal OES
5. Lessons Learned from COVID-19

Committee Member's Request for Future Agenda Items

Next Emergency Planning Committee Meeting – May 15, 2020

Adjournment



Crescenta Valley Water District

First Responder Badge Policy

April 2020

- I. **Policy Statement** – As a full-time District employee at a public water and wastewater agency, District personnel are engaged in essential services for the community. It is prudent to enable District personnel to provide essential services at all times.

The District recognizes that in times of emergency or other extenuating circumstances, it can be difficult for personnel to access District assets, an Emergency Operations Center (EOC), or otherwise be available to provide service. As such, all District employees will be issued a First Responder Badge.

II. **Use of Badges**

- a. **Authority of Use** – Badges are to be shown to any officer or individual with jurisdiction over fire, safety, or other enforcement or regulatory agency when travel clearance is needed to provide essential services. Personnel are to identify Crescenta Valley Water District as their employer, a public agency that provides essential water and wastewater services.
- b. **Possession** – Personnel are to maintain badges in an accessible place, and are to notify the Regulatory & Public Affairs Manager immediately if their badge is misplaced. The first responder badge must be used alongside an employee badge & photo.
- c. **Misuse** – Personnel are not to use the badge for any purpose other than travel clearance, unless separately authorized by the General Manager, depending on circumstances. Personnel are not to misuse the badge – e.g., impersonating law enforcement – and the use of the badge for unauthorized purposes will result in disciplinary action up to dismissal and be subject to punishment by all applicable laws.

I, _____, have read and understand the First Responder Badge Policy as described above, and have received my badge as of _____.

Signature



Crescenta Valley Water District

2700 Foothill Boulevard, La Crescenta, California 91214
Phone (818) 248-3925 Fax (818) 248-1659

Directors

Judy L. Tejeda
James D. Bodnar
Kerry D. Erickson
Kenneth R. Putnam
Sharon Raghavachary

Officers

Nemesciano Ochoa, P.E.
General Manager
James Lee
Director of Finance & Administration

March 25, 2020

SUBJECT: EMPLOYEE TRAVEL CLEARANCE DURING COVID-19 SHELTER IN HOME EXECUTIVE ORDER

To Whom It May Concern:

The Crescenta Valley Water District (CVWD) employee in possession of this letter has been determined to be needed to maintain continuity of operations of the Crescenta Valley Water District water and sewer distribution system.

On March 19, 2020, the Governor issued Executive Order N-33-20, which mandates that all residents of the State shelter in their home. That Order excepted employees needed to maintain continuity of operations of federal critical infrastructure sectors, as outlined at <https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>. Two of those critical infrastructure sectors are the Water and Wastewater Systems Sector, which includes the water delivery system and the sewer collection system, which includes CVWD's facilities.

The Crescenta Valley Water District has determined that the employee in possession of this letter meets the criteria for the exemption contained in the Executive Order. If you have any questions, please call (818) 248-3925.

Sincerely,

Nemesciano Ochoa, P.E.
General Manager
Crescenta Valley Water District



Crescenta Valley Water District

2700 Foothill Boulevard, La Crescenta, California 91214

Phone (818) 248-3925 Fax (818) 248-1659

Directors

Judy L. Tejada

James D. Bodnar

Kerry D. Erickson

Kenneth R. Putnam

Sharon Raghavachary

Officers

Nemesciano Ochoa, P.E.

General Manager

James Lee

Director of Finance & Administration

March 25, 2020

**SUBJECT: TRAVEL CLEARANCE DURING COVID-19 SHELTER IN PLACE FOR
CONTRACTOR WORKING FOR CRESCENTA VALLEY WATER
DISTRICT**

To Whom It May Concern:

The Crescenta Valley Water District (CVWD) is a county water District that owns and operates a water supply, treatment, and distribution system and sewer collection system that serves the La Crescenta area and portions of the City of Glendale and the City of La Canada Flintridge. CVWD is partnered with the employer of the person in possession of this letter and has been determined to be needed to maintain continuity of operations of the CVWD's water and sewer system.

On March 19, 2020, the California Governor issued Executive Order N-33-20, which mandates that all residents of the State shelter in place. That Order exempted employees needed to maintain continuity of operations of federal critical infrastructure sectors, as outlined at <https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>. One of those critical infrastructure sectors is the Water and Wastewater Systems Sector, which includes water delivery systems.

CVWD has determined that the employer of the person in possession of this letter meets the criteria for the exemption contained in the Executive Order. If you have any questions, please call (818) 248-3925.

Sincerely,

Nemesciano Ochoa, P.E.
General Manager
Crescenta Valley Water District

Crescenta Valley Water District

Emergency Preparedness Meeting

Corona Virus

March 13, 2020 at 9:00 AM

1. Introduction
2. Update – Corona Virus
 - a. Federal
 - b. State
 - c. Los Angeles County
3. Duration
4. Goal
 - a. Maintain Water and Sewer Service
 - b. Minimize contact with Public
5. Water Supply
 - a. Groundwater
 - i. Treatment
 1. Chlorine
 2. Nitrate Remove Treatment
 - a. Glenwood
 - b. Well 2
 - b. Imported Water
 - i. FMWD
 - ii. MWD
6. Water Storage
7. Water Distribution
 - a. Pumps – Equipment
 - b. Pipelines
8. Water Treatment
 - a. Weekly Testing
 - i. Labs
 - ii. Bottles
 - b. Sampling
9. Sewer
 - a. Collection System
 - i. Possible sewer back-up
 - b. Treatment – City of Los Angeles
10. SCADA
 - a. Monitoring
 - b. Communications
11. Vehicles
 - a. Fuel
 - i. Gas
 - ii. Diesel
 - b. Repairs
 - i. Repair Shops
 - ii. Tires
12. Personnel
 - a. Work at home?
 - b. Out due to taken care of family
 - c. Modify work schedule?
13. Work Assignments – Field
 - a. Limit to maintenance only?
 - b. Postpone lateral replacement for two weeks till we see what is going on?
 - c. Continue Water meter cleaning and meter replacement
14. Work Assignments – Office
 - a. Limit contact with customers
 - b. Payment – Drop Box only?
15. Construction
 - a. Markridge
 - i. Finish coating
 - ii. Cleaning & filling reservoir
 - iii. WQ testing
 - b. Booster 32 & 33
 - i. Postpone till after 4/13/20; till we know what is going on
 - c. Well 2
 - i. Postpone due to weather
16. Questions

2020

APRIL

CALENDAR YEAR

CALENDAR MONTH



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	31	01	02	03	04	05
		SHIFT B	SHIFT C	SHIFT A	SHIFT B	SHIFT C
06	07	08	09	10	11	12
SHIFT A	SHIFT B	SHIFT C	SHIFT A	SHIFT B	SHIFT C	SHIFT A
13	14	15	16	17	18	19
SHIFT B	SHIFT C	SHIFT A	SHIFT B	SHIFT C	SHIFT A	SHIFT B
20	21	22	23	24	25	26
27	28	29	30	01	02	03
04	05	06	07	08	09	10



AGENDA

Covid-19 Update

PWAG-ER Weekly Conference Call

Monday, April 13, 2020—10:15 a.m.

You will be emailed the meeting invite

#	Item	Discussion Leads
1	Covid-19 and current impacts to PWAG Members:	Mike & Jim
	A. Maintaining your critical services B. Any concerns or impairment of any PWAG members' ability to treat and deliver water? C. Any staffing or HR concerns? D. Any facility security or cybersecurity issues? E. Customer Sign-ups, service calls, payments? F. <i>Revised Public Health Orders (effective April 15):</i> ✓ Essential businesses are required to provide cloth face coverings to all employees, to wear while performing duties which involve contact w/other employees and/or the public; ✓ Essential businesses are required to post their physical distancing plans; and ✓ The public is required to wear a face covering to enter essential businesses. G. Is your staff adequately trained in 1) social distancing strategies, and, 2) the use of PPE's? H. Has anyone activated their EOC? I. Continuity of Business Operations (do you have a plan in place?) Any supply chain concerns?	
2	Transitioning to a Post-Covid 19 Phase (i.e., business as usual)	Jim
	A. When will Covid-19 restrictions end? B. General update ✓ Governor's Order "Prohibiting Discontinuation of Service." ✓ Closure Orders C. How agencies may want to consider handling payments once the emergency subsidies and they have a backlog of unpaid bills. D. Deferred Maintenance?	
3	Public Outreach / Messaging	Shawn Harkness
	- Where should our messaging be right now? - Regular updates with staff: <i>Are you conveying current, critical information; policies and policy changes; process and procedures changes?</i> - Communicating in times of crisis - What Else?	
4	Legal Considerations	Jim Ciampa
	Any items?	
5	Roundtable discussion / Concerns of water agencies	
As always, thank you for your participation		

From:
To:

Cc:
Subject: April 14, 2020: PWAG Covid-19 Update
Date: Tuesday, April 14, 2020 4:01:16 PM

Good afternoon:

Lots of information below and attached, today I have included some water utility links and information that is specifically targeted for our industry—along with the usual reports, updates, facts and figures that I have been providing the last little while and all related to Covid-19. I forgot to thank Jim and Shawn for their participation in yesterday's conference call. I appreciate them assisting us each week!

A parting thought from the great football coach of the Washington Redskins, Vince Lombard, who said: "People who work together will win, whether it be against complex football defenses, or the problems of modern society."

If I may be of any assistance, please contact me.

:: Mike

Covid-19 (coronavirus) Update <i>Tuesday</i> <i>Apr 14, 2020</i>	
Los Angeles County Covid-19 <i>Daily Case update</i> <i>April 14, 2020</i>	As of 12pm today (Apr 14), the Los Angeles County Department of Public Health has confirmed 40 new deaths and 670 new cases of COVID-19—<i>this is the smallest increase in new cases since March 26.</i> Also: • To date, Public Health has identified 10,047 positive cases of COVID-19 across all areas of LA County, and a total of 360 deaths. • Over the last 48-hours there have been 909 new cases. • This map tracks and displays local Los Angeles County COVID-19 cases and deaths. • This map tracks the spread globally and locally. • For the County Health Department's Covid-19 (coronavirus) web page see here. • For Spanish, see here.
LA County Emergency Operations Center COVID-19 Update	Attached is yesterday's (April 13) LA County Emergency Operations Center update.
③ April 13, 2020: FEMA Advisory COVID-19 Pandemic Whole-of-America Response & <i>Daily Ops Briefing</i>	Attached are three documents where you will find today's FEMA Daily Briefing Points for the Whole-of-America response to coronavirus (COVID-19) pandemic and FEMA's Daily Operations Briefing. <u>Topline messaging includes:</u> • FEMA, HHS, and our federal partners work with state, local, tribal and territorial governments to execute a whole-of-America response to COVID-19 pandemic and protect the health and safety of the American people. • FEMA continues to expedite movement of commercially pre-sourced and commercially procured critical supplies from the global market to medical distributors in various locations across the U.S. through Project Airbridge. • HHS announced five new contracts for ventilator production rated under the Defense Production Act (DPA), to: General Electric, Hill-Rom, Medtronic, ResMed, and Vyaire, as well as two other contracts for ventilator production, to Hamilton and Zoll. • HHS and FEMA deployment of ventilators from the stockpile have helped ensure that hospitals in states such as New York have not run out of ventilator capacity while working to save lives.

	- On April 13, The Department of Homeland Security and FEMA announced the funding notice for an additional \$100 million in supplemental Emergency Management Performance Grant Program funds. - HHS and FEMA have expanded the items supplied by the International Reagent Resource (IRR) to help public health labs access diagnostics supplies and reagents for COVID-19 testing free of charge. - FEMA issued guidance on the framework, policy details and requirements for determining the eligibility for FEMA reimbursement of states purchasing and distributing food to meet the immediate needs of those who do not have access to food as a result of COVID-19 and to protect the public from the spread of the virus.
From CISA: <i>Strategies for Addressing Personal Protective Equipment (PPE) Shortage</i>	<u>CISA Advisory</u> The U.S. government's strategy for addressing COVID-19 personal protective equipment (PPE) shortages relies on three pillars of practice to ensure continued availability of protective gear: <i>reduce – reuse – repurpose</i>. In this time of the COVID-19 pandemic and the associated PPE shortages, implementation of contingency plans across all sectors are necessary to ensure continued availability of protective gear. In support of this strategy, the U.S. government has recently released two documents that will be of assistance to all infrastructure sectors. - FEMA has published the attached <i>COVID-19 Pandemic: Personal Protective Equipment Preservation Best Practices</i>. This document summarizes government guidance and best practices currently being implemented across the United States for COVID-19 response has been released. While tailored to the Healthcare Sector, many of these strategies can be applied to other sectors with similar PPE requirements. - NIOSH has recently issued Interim Guidance for Conserving and Extending Filtering Facepiece Respirator Supply in Non-Healthcare Sectors. That document offers strategies to conserve, extend, and respond to shortages in the supply of NIOSH-approved filtering facepiece respirators (FFRs) used in non-healthcare worksites such as manufacturing and construction. Employers should implement alternative controls to reduce, as much as possible, their reliance on PPE, particularly FFRs. - Please continue to refer to CDC for updates to posted guidance for businesses and employers to plan and respond to COVID-19: see here. - For general and other useful information regarding COVID-19, please visit here. - Information on FEMA's efforts to stabilize the PPE supply chain can be found at: here.
CISA/FEMA <i>Twice weekly phone calls</i>	CISA/FEMA Broad Stakeholder Call Information The U.S. Department of Homeland Security's Cybersecurity and Infrastructure Security Agency (CISA) and the Federal Emergency Management Agency (FEMA) are continuing to convene <i>Broad Stakeholder Calls</i>, which are open to critical infrastructure operators and other stakeholders. Until further notice, they are being held every Tuesday and Thursday, 3:00 to 4:00 pm ET (that's 12:00pm to 1pm out on the west coast) the call-in information is as follows: Dial: 1-800-593-7177 Enter passcode: 7963614
Los Angeles County Task Force Teleconference	<u>An invitation from Los Angeles County Public Works Infrastructure LA Task Force:</u> Please join us for another conference call on Thursday, April 16, 2020, at 3:30 p.m. This will be a Microsoft Teams meeting. Please see the agenda here. Updates will be provided on what LA County Public Works is doing, legislation related to COVID-19 and there will be a discussion on construction activities during this crisis. Please RSVP to Edel Vizcarra at evizcarra@pw.lacounty.gov
	Below are the Public Health Points of Contact for each Los Angeles County Supervisor. Should you have any public health questions, and or clarifications on the Health Officer Orders—they are a good resource: - Emily Caesar- SD 1 - Jason Dawson- SD 2 _

LA County Public Health Contacts	• Gayle Haberman- SD 3 • Susan Blackwell- SD 4 • Sandy Song- SD 5
Additional Covid-19 Technical Resources and Guidance <i>for Water Utilities</i>	• AWWA's coronavirus resource page • EPA's COVID-19 resource page for drinking water, wastewater and disinfectants • CDC's resource page about water transmission and COVID-19 • The World Health Organization's March 3 technical brief on water, sanitation, hygiene and waste management • Occupational Health and Science Administration (OSHA) guidelines for COVID-19 control and prevention • The U.S. Department of Homeland Security's Cybersecurity and Infrastructure Security Agency's materials on impacts to critical infrastructure from COVID-19 • The Water Environment Federation's field guide for water professionals on COVID-19 • The Water Research Foundation's update on coronavirus research

From:
To:

Cc:
Subject: April 13, 2020: Covid-19 Update
Date: Monday, April 13, 2020 4:47:56 PM
Attachments: [FEMA Advisory COVID19DailyBriefingPoints_FINAL_20200413.pdf](#)
[ESF15_DailyBriefingPoints_20200413_FINAL.pdf](#)
[Covid-19 FEMA Daily Ops Briefing 04-13-2020.pdf](#)

Dear PWAG-ER Members:

Again, thank you for your participation in today's conference call. If you ever have any topics for discussion for those calls and/or a guest commentator that would add insights, just contact me.

Some **good news** from LA County's Department of Public Health! For today's Covid-19 new case load there were 239 new cases of 2019 Novel Coronavirus (COVID-19)—this is the smallest increase in new cases since March 26. Maybe we are finally getting to the light at the end of this Covid-19 tunnel. It will all work out! As the humorist Erma Bombeck once wrote, "worry is like a rocking chair: It gives you something to do but never gets you anywhere."

:: Mike

Covid-19 (coronavirus) Update Monday Apr 13, 2020	
Los Angeles County Covid-19 <i>Daily Case update</i> <i>April 13, 2020</i>	As of 12pm today (Apr 13), the Los Angeles County Department of Public Health has confirmed 25 new deaths and 239 new cases of COVID-19—<i>this is the smallest increase in new cases since March 26</i>. Also: • There are a total 9,420 identified cases across all areas in LA County—including (with sympathy to their families) 320 deaths. • Over the last 48-hours there have been 562 new cases. • This map tracks and displays local Los Angeles County COVID-19 cases and deaths. • This map tracks the spread globally and locally. • For the County Health Department's Covid-19 (coronavirus) web page see here. • For Spanish, see here.
CalOES' daily situation report	Here is the link to the daily CalOES daily situation report; I have not provided this to you during the Covid-19 pandemic. Some brief background, this report is prepared every day of the year. I thought you might find it of some interest.
③ April 13, 2020: FEMA Advisory COVID-19 Pandemic <i>Whole-of-America</i> <i>Response</i> & <i>Daily Ops Briefing</i>	Attached are three documents where you will find today's FEMA Daily Briefing Points for the Whole-of-America response to coronavirus (COVID-19) pandemic and FEMA's Daily Operations Briefing. <u>Topline messaging includes:</u> • FEMA, HHS, and our federal partners work with state, local, tribal and territorial governments to execute a whole-of-America response to COVID-19 pandemic and protect the health and safety of the American people. • FEMA continues to expedite movement of commercially pre-sourced and commercially procured critical supplies from the global market to medical distributors in various locations across the U.S. through Project Airbridge. • Data and information-sharing <u>are critical</u> for moving forward in this response and equipping areas expected to be the next medical hot spots.

National Water Utility Survey <i>Impacts of Covid-19 Emergency</i>	An invitation from the California Rural Water Association to participate in a survey: “Please fill out this rapid survey to assess the overall impacts of the COVID-19 pandemic emergency on your utility. NRW will use the information generated by this survey to support legislation to help all water utilities respond to and recover from this crisis. The survey is intended for all water and wastewater utilities ("water utility") nationwide. Your answers will be kept strictly confidential. Please fill out one survey per utility.” Click here to take the survey. Thanks to Jim Ciampa for emailing this link!
Task Force Survey <i>Second Request</i>	<u>Los Angeles County Public Works is still requesting your input on their survey:</u> “COVID-19 has developed into a global pandemic, creating large unprecedented social and economic impacts on the Los Angeles Operational Area. Infrastructure LA has prepared a survey to assist the Task Force in identifying potential impacts to the continuation of critical functions in the LA Operational Area. Thank you to those who have already responded to this survey on behalf of your organization. For those who have yet to complete the survey, please do so here.”
Free Training Courses	CSTI has cancelled all team activities and classes through June 1, 2020. However, <i>free</i> COVID-19 courses and basic EOC training materials are available online.

Covid-19 Virus Response

Agency	Operating Hours / Customer Access Changed?	Is Your Agency Suspending Late Fees / Penalties?	Is Your Agency Suspending Turn-offs?	How are you handling employee staffing,	Are employees working from home?	What is the criteria for employees working from home?	Do you have a policy for sending employees home on medical leave?	How are you conducting your Board meetings?
Bellflower Somerset Mutual Water Company	office is closed to the public, we have suspended 9/80's and working 5 days a week.	on a case by case basis	tbd, when shut off get closer	staff is split into two groups, working alternating weeks	No, we don't have any at risk, can be done if needed	case by case as needed	Yes, if coughing, fever etc	TBD
Crescenta Valley Water District	Operating hours have not changed. Doors are still open. A large physical sign outside, along with a communications campaign urging people to consider doing business online or over the phone has been implemented. Certain services such as developer jobs have either been suspended or curtailed to what can be done via phone and email.	Yes, for 8 weeks, until further notice. Communicated through sign, phone message, social media, and website.	Yes, for 8 weeks, until further notice. Communicated through sign, phone message, social media, and website.	Each division is different, based on need- Operations: split into 3 shifts, and the work week stretched from 5 to 7 days Non-Operations: half on / half off, providing remote access capabilities. Schedules are made for the next five days based on availability, cross-training, and immediate needs, and they are revisited every 2-3 days.	Yes, employees who are at-risk or have immediate family members who are at-risk are given the option to work remotely. Additionally, about half of non-operations staff is working remotely at any given time. All employees not on regular duty are to remain on standby during their normally scheduled times.	Employees will fit one of the following criteria: - Are scheduled to work at home based on a half-on/half off schedule - Have requested to work at home based on minimizing exposure - Have stated that they are sick or exhibit flu-like symptoms but insist that they are available to be productive from home.	Employees who state that they are sick, look like they have flu-like symptoms, or share information that their immediate family members are sick, are sent home on medical leave (paid administrative).	We have cancelled public outreach meetings such as with our Community Advisory Committee. We are exploring the most appropriate teleconferencing option at the moment, and welcome any ideas.
Kinneloa Irrigation District	Normal operating hours but advising customers to pay online or use courtesy drop boxes	On a case by case basis	On a case by case basis	Splitting office staff so that only one is in the office at a time. Field staff is working independently.	Yes, some of us are working at home whenever possible.	case by case as needed	Employees who state that they are sick, look like they have flu-like symptoms, or share information that their immediate family members are sick, are sent home on medical leave or paid if they can do productive work at home.	We have added a teleconferencing option to board members and the public. For those physically attending meetings we are practicing social distancing.
La Puente Valley County Water District	Operating hours have changed to 8:30 am to 3:30 pm Monday through Thursday. Lobby is closed to the public. We have the informatin on our website and social media informing our customers that they can pay their bills online, through the mail, drop box or by credit card.	Yes, we have suspended lates fees until June 1, 2020. Communicated through website and social media.	Yes, we have suspended turn offs until June 1, 2020. Communicated through website and social media along with note on bills.	Having half of the staff working each day on split shifts and all but two are at home, at the ready, on Fridays. Following strict social distancing protocols.	Yes, patially from home and partially at work.	The employees that can perfrom most of their duties remotely.	Not specifically to cover all the actions we are taking regading leave.	We will be conducting our meetings by teleconference for those Directors that wish to do so. We will have the office open to the public and having 6 foot social distancing protocols in place. We typically do not have any employees attend our Board meetings, so the risk is very low.
Montebello Land & Water Company	no	not yet	yes	no change	no	we have no criteria.	yes	no change
Palmdale Water District	We are no longer taking cash payments or checks in our lobby.	Yes on a case by case basis	Yes but not publicizing	We are looking at staffing at 50% in the office and 50% working from home	Yes, we have sent home all over 65 or with heart, lung or diabetic medical issues. We have encouraged those who have high risk individuals in their households to work from home. If has a fever over 100.4 and a cough they may not come to the office.	We are having them work normal hours.	Yes	We are encouraging our board members and community to virtually attend. We will be practicing social distancing for any physical attendees.
Pico Water District	At this time we are still working our regular schedule 7:30 AM to 5:00 PM 9/80 schedule. However, I am considering closing the front office to the public and reducing our working hours from a 9/80 schedule to a 5 day work schedule. We may be closing the office to the public as early as next Monday/Tuesday.	Yes we are suspending late fees and penalties.	Yes we are suspending turn-offs.	Currently we have made no changes, however we are considering splitting staff into two groups to reduce exposure and working field staff seven days per week.	Currently we have no employees working from home.	NA	Yes, very similar to other agency responses – if they feel sick, coughing, running a temperature. If they call in stating they feel sick we ask them to stay home, however if they call in stating they feel sick we are asking them for a Doctor's release before allowing to come back to work.	We are only allowing the Board Members to call in, not the public. Our Boardroom is open to the public. My concern opening up teleconferencing to the public is that I do not have the ability to control customers talking over the Directors or to mute the customers should they need to be muted.
Quartz Hill Water District	Operating hours have not changed, lobby is closed but our drive-up drop box still available, we have posted on our website and texted our customers to pay online or over the phone.	Yes, on a case by case basis	Yes, until further notice. Communicated through text and website today (3/18/2020 @ noon)	We are looking at only staffing office and field would address emergency work only.	Not at this time, but on Monday this could all change.	They would need to work normal business hours	No	We are encouraging our board members and community to attend virtually (Go to Meeting). We will be practicing social distancing for any physical attendees.
Rowland Water District	Operating hours have changed to 8:00 to 4:30 Monday through Friday. Lobby is closed to the public. We have posted multiple press releases on our website and social media informing our customers that they can pay their bills online, through the mail, drop box or by credit card.	Yes, we have suspended lates fees until further notice. Communicated through press release and website.	Yes, we have suspended turn offs until further notice. Communicated through press release and website.	We have created two teams (Team I and Team A) of Operations, Maintenance, Customer Service and Management. They are now working Monday through Friday from 8:00 to 4:30, alternating every other week. We have created a project number and a job code for employees to track their paid time off and expenses related to COVID 19. We have made provisions for employees that are 65 and older to work form home.	Yes, on a limited bases	65 and older.	Yes	We will be conducting our meetings through ZOOM video conferencing.

Covid-19 Virus Response

Agency	Operating Hours / Customer Access Changed?	Is Your Agency Suspending Late Fees / Penalties?	Is Your Agency Suspending Turn-offs?	How are you handling employee staffing,	Are employees working from home?	What is the criteria for employees working from home?	Do you have a policy for sending employees home on medical leave?	How are you conducting your Board meetings?
Rubio Cañon Land & Water Association	No public access	Yes, no late fees	No turn offs	Staggered schedules	Yes, two remote days	Task lists assigned for remote days.	YES	Via Teleconference
San Gabriel County Water District	Operating hours have not changed, lobby is closed but our drive thru is open, we have posted on our website and facebook to encourage our customers to pay online or over the phone.As of 3/18/2020 we are closing our drive thru.	Yes, on a case-by-case basis	Yes, But not publicizing	We have now split into two groups splitting working alternate weeks.	No		Yes	We are looking into possibly doing teleconferencing
San Gabriel Valley Municipal Water District	Operating hours: The district office is closed to the public. Only staff deemed essential are reporting to the office on a rotational basis.	Not applicable	Not applicable	Staffing: General Manager is in the office daily (M-Th) 0600-0900. Admin. staff (one person at a time) is in the office daily (M-Th) 0900-1500; these responsibilities are being handled among two of our staff, rotating schedules every other day.	Ed is working exclusively from home, only going to the office when necessary. Our Ext. Affairs Mgr. (Evelyn) is also working from home. Field ops. staff are working/deploying from home tending only to essential needs.	No written policy regarding sending staff home.		Still considering options for our April board mtg. Desired alternative is to video conference so as to allow documents/files to be shared on-screen.
South Montebello Irrigation District	We have decided close the lobby access to our building to the public	Yes, on a case by case basis	Yes, informing customers when they call, not publicizing it.	We have created a new schedule for our employees, with staggered hours, so employees can work more independent limiting their interaction with each other in the event one employee is contagious and not know it. We have created a letter for the employees to keep with them that states they are an employee and need to continue to their destination in the event they are stopped by law enforcement. They will also keep a copy of their pay stub, company ID, supervisors business card and uniforms in their vehicles in the event that they need more material for verification	When office employees are not in the office they will work from home. The field employees will be on call,	In the event of a leak or the person that's is on schedule needs assistance with something. If any employee feels sick, they must tell the supervisor and place them on sick leave	Policy for sending employees home: If Employees come to work sick, they will be sent home. If they are on call or working from home, they must let their supervisor know and will be placed on sick leave.	Board meetings: we are currently using teleconferencing with our board directors while keeping the doors open to the meeting room in the event, we have anyone from the public wants to observe the meeting.
Sunny Slope Water Company	Company office is closed to shareholders/customers access until further notice. No change to operating hours.	Yes, for 60 days.	Yes, SB998 policies is suspended for 60 days.	Will go into alternative work schedule arrangement with on site staffing and offsite on-call.	Yes, staff will work both on-site and offsite.	Interim: employee must have internet access at home. Office: Company issued laptop and cell phone. Company phone system will forward individual extension to cell phone. Field Operations: When Offsite (Home), employee will be on call for normal work day coverage. Off hour/on-call will be covered as normally scheduled.	Yes. Treat as sick time.	Evaluating Zoom or Facetime (limitation, Apple) for conferencing.
Three Valleys Municipal Water District	Yes, lobby is closed to the public	N/A	N/A	Remote staffing, except for essential personnel to run the treatment plant and handle required administrative duties, as needed.	Yes, most are working remotely to the greatest extent possible.	Aside from sickness, employees working from home must have a reliable, protected device that allows them to perform essential tasks, calls, web-based meetings.	Yes, stay at home if sick.	Web-based teleconference meetings only, beginning April 1. Board, staff, public can access the meeting online.
Valencia Heights Water Company	Yes, lobby is closed to customers. Email/text were sent out to customers. Normal business hours for now.	Awaiting Board recommendation (3/18)	Yes; but not publicizing	No change, for now	Not yet. But can if necessary	Being sick, caring for a sick child or child care issues	No	Via teleconference
Valley County Water District	Yes, lobby is closed to customers, hours shortened and closed every Friday.	Yes	Yes, but not publicizing	50% of employees work M/T, 50% work W/Th, closed Fridays. Everyone on standby when they are off.	Beginning 3/25	If experiencing symptoms, caring for family, or are high risk. When alternating shifts employees would work from home when not at work.	General Manager resolution (prepared by Jim Ciampa)	Regular public board meetings with option for directors to teleconference. Minimal staff present and will limit boardroom to 10.
Walnut Valley Water District	Buildings closed to Public	Yes	Yes	We have split office staff between the headquarters and telework locations. Operations staff have been divided into three groups, remote staff, headquarters and the Commerce Pointe building.	Yes	Based on essential functions and need for coverage of functions at the headquarters. We also considered those that could readily telework with little impact to productivity	Yes, the employee is responsible for the first three days and the District will cover the rest as paid administrative leave	Teleconference

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This publication is brought to you by Mayor Ara Najarian, and City Councilmembers Paula Devine, Vrej Agajanian, Daniel Brotman, and Ardashes "Ardy" Kassakhian

April 2020



On March 19, 2020, Los Angeles County in conjunction with the Department of Public Health and the City of Los Angeles issued a ["Safer at Home" Order](#), which requires that everyone stay home except to get food, care for a relative or friend, get necessary health care, or go to a job defined as ["essential."](#) This order applies to all 88 Cities in Los Angeles County, including Glendale.

Under this order, you **CAN**:

- Go to the grocery, convenience, or warehouse store
- Go to the pharmacy to pick up medications and other healthcare necessities
- Go to medical appointments (check with your doctor or provider first)
- Go to a restaurant for take-out, delivery, or drive-thru
- Care for or support a friend or family member
- Take a walk, ride your bike, jog, and be in nature for exercise- just keep at least six feet between yourself and others in the community
- Walk your pets and take them to the veterinarian if necessary
- Help someone get necessary supplies

City Manager's Message



Yasmin Beers

We are living in unprecedented times, as the COVID-19 pandemic continues to shake the world. This month I'd like to stress the importance of the "Stay at Home" Order put in place by L.A. County in March. I'm sure you've been reading and keeping up with the same news updates as I have, and see how COVID-19 cases have been increasing not only within the Glendale community, but within California, the nation, and the rest of the world. It is now more important than ever to stay at home to help our community flatten the curve.

The ["Safer at Home" Emergency Order](#) requires that everyone stay home except to get food, care for a relative or friend, get necessary

You **SHOULD NOT**:

- Go to work unless you are providing essential services as outlined by the Order
- Visit friends and family if there is no urgent need
- Maintain less than 6 feet of distance from others around you
- Travel to or from a job outside the City, unless to preform essential services
- Travel to or from a vacation home outside the City
- Visit loved ones in the hospital, nursing home, skilled nursing facility, or other residential care facilities
- Go to the beach, park, or any other outdoor space in groups, play group sports, or engage in outdoor activities in groups of any size

COVID-19 symptoms include:

- a fever
- a new cough
- shortness or breath

Seek treatment by calling your doctor for a phone evaluation if:

- You have difficulty breathing (shortness of breath)
- You feel like symptoms (such as ever and cough) are getting rapidly worse
- You are unable to care for symptoms at home

If you need to go to the hospital, **call ahead** so they can prepare for your arrival.

If you need to call 911, **tell the 911 operator that you are experiencing coronavirus symptoms** so the ambulance provider can prepare to treat you safely.

Visit Glendaleca.gov for all COVID-19 related updates, FAQs, resources, and information.

Glendale Counts!

BE COUNTEDSER CONTADOSMABILANGԵղեր Հաշվառված세다



GLENDALECOUNTS

The U.S. Census determines federal funding for important community services that help support our families, and determine our fair share of representation in California and Washington D.C. The next Census is in Spring 2020. Let's ensure all Glendale residents are counted so we can put these resources to good use here at home!

For more information

Para más información

Para sa karagdagang impormasyon

health care, or go to a job defined as "essential." If you must go outside for essentials, wear a non-surgical, cloth covering over your nose and mouth. This is NOT a substitute for staying at home, physical distancing, and washing hands.

You **SHOULD NOT**:

- Go to work unless you are providing essential services as outlined by the Order
- Visit friends and family if there is no urgent need
- Have family and friends over for a BBQ
- Maintain less than 6 feet of distance from others around you
- Travel to or from a job outside the City, unless to preform essential services
- Travel to or from a vacation home outside the City
- Visit loved ones in the hospital, nursing home, skilled nursing facility, or other residential care facilities
- Go to the beach, park, or any other outdoor space in groups, play group sports, or engage in outdoor activities in groups of any size

The COVID-19 pandemic has led to many individuals losing their jobs and main source of income. The City of Glendale, State of California, and County of Los Angeles acted swiftly to make sure individuals are protected by:

- Issuing a temporary moratorium on evictions on residential tenancies through May 31, 2020;
- Issuing a temporary moratorium on commercial tenancies through April 30, 2020;
- Issuing a rent increase freeze until April 30, 2020 for all apartment units built before February 1, 1995;
- Suspending water and power shut offs due to non-payment through the end of April;
- Waiving all late fees for City-provided services accrued during the emergency period;

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자세한 내용은

GlendaleCounts.com • (818) 548-4844

The 2020 Census is here! You should have received your Census form in the mail. Remember, the Census is an attempt to count every person in the United States and it only happens once each decade.

A complete and accurate count of California's population is essential. The data collected by the decennial Census determines the number of seats each state has in the U.S. House of Representatives and is used to distribute billions of dollars in federal funds to state and local governments.

For more information visit GlendaleCounts.com.

Glendale Fire Delivering Essential Goods to Those in Need



We are ONE with
our Community

Essential Needs: If you are a senior, or individual with high risk exposure to the Coronavirus residing in Glendale and unable to leave your home for food, medication or other essential needs, we ask that you please call us at (818) 548-4814 from 8:00 am- 5:00 pm Monday-Friday and a member of our team will take your call and we will do our best to help you.

Please call 911 for Emergencies Only:

If you have Flu-like symptoms, are quarantined, have been exposed to someone who has symptoms, or under self quarantine, please let the 911 dispatcher know.

We are here to help you and by sharing this information with our dispatchers, this will help our first responders take the necessary precautions to avoid the spread of the Coronavirus and protect you and the community.



GWP Update on #COVID-19



- Providing business support through marketing campaigns; and
- Suspending parking enforcement for the purposes of street sweeping restrictions in residential areas.

If you have been financially affected by COVID-19, you may be eligible for:

- Unemployment insurance
- Paid family leave
- Disability Insurance
- Relief from financial institutions
- Statewide moratorium on evictions

Click [here](#) for a full list of Federal, State, and City financial resources available.

Remember, while you may be confined to your home, you are still able to communicate with your family and friends. It's actually very important to do so, not only to check up on their well-being, but to take care of yours as well. Looking after our mental and physical health can help get us through these trying and confining times. Here are a few things you can do every day to keep up your morale and keep you busy:

- Call or Facetime your family and friends;
- Complete at-home workouts, which can be found online;
- Read a book;
- Start that at-home project you've been meaning to get to for years; and
- Watch TV. Yes, the time to unapologetically binge-watch Netflix has arrived.

If you are feeling stressed and anxious about COVID-19 and its effect on your well-being, please reach out for help. The [L.A. County Department of Mental Health](#) has resources available to help individuals cope with stress and practice self-care. The Department's 24/7 Access Line at (800) 854-7771 is also available to provide mental health support, resources and referrals.

We will do our part to ensure your safety and well-being is not compromised due to COVID-19. We will continue focusing on protective measures to help

In accordance with City of Glendale measures in response to COVID-19, GWP has closed its offices at this time until further notice. This includes the GWP customer service counter and cashier area, engineering counter, and administration counter. We are also not accepting new applications for projects or solar/photovoltaic installations. In addition, we have also suspended site visits for the Smart Home Upgrade Program, Smart Business Energy Saving Upgrade Program, and In-Home Display and Thermostat Program.

Please note that GWP has temporarily suspended fees and utility shut-offs for non-payment through April 30th.

To contact our Customer Service Department, please email us at GWPCustomerService@GlendaleCA.gov. Include your name, service address and reason for contacting us. Please be aware that we are responding to a high volume of calls and emails and your inquiry may take longer than normal to answer. We appreciate your patience and will do our best to get back to you within one business day.

For more information visit www.GlendaleWaterAndPower.com

7 Ways to Support Small Business in Glendale



Now, more than ever, we need to rally in support of our local small businesses. Here are some practical ways you can continue to support your favorite Glendale small businesses.

Glendale, and L.A. County, mitigate further implications of this virus. We only ask that you do your part and follow the "Safer at Home" Order. The Glendale community is STRONG! I know we will get through this together!

Calendar

All City of Glendale events have been cancelled through at least April 30, 2020 due to COVID-19



The Leisure Guide is the Community Services & Parks Department's quarterly e-publication where you can find information about programs, classes, services, and events that are offered each season. Want to see a list of all of our parks or learn about our rental facilities? Looking for our department's phone directory? That's inside too! [Latest Leisure Guide](#)

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Online tutoring and powerful learning tools for all ages.

- For children, teens, and adults
- Live tutors available 7 days/week, 1:00 p.m. - 10:00 p.m.
- Tutors are subject and grade-level specialists with Bachelor degrees

Shop Local - Shop Online

Make your retail purchases from small local retail establishments. Consider purchasing birthday and holiday gifts at this time.

Order Take Out

Order take out or delivery. Check out our online restaurant directory to find out which of your favorite restaurants are still open for business. Take a break from the kitchen and enjoy your favorite cuisine from the comfort of your own home.

Tip Generously

Every little bit helps, and an extra generous tip will go a long way to helping offset some of the lost income small business workers are experiencing.

Leave Positive Online Reviews

Online reviews can make or break a small business. Taking the time to leave a positive review will help drive more business to their establishment when things start getting back to normal. Consider also sharing your experience on your own social media platforms.

Keep Your Memberships Going

Keep paying your memberships and subscriptions, even if they've been temporarily suspended.

Remember Beauty Service Providers

Beauty service providers such as hair dressers and nail salons aren't able to provide online services like retail establishments. Contact your favorite salon or stylist and ask them what their shop is doing to address this issue. If you can, consider making a donation to your stylist for the normal amount you would pay for services rendered at a regular appointment. These individuals take care of us year round, let's look for ways to take care of them now that they need our support.

Be Patient

At the end of the day we're all dealing with some stressful circumstances. A little patience will go a long way when dealing with an understaffed restaurant or retailer. They're doing all they can to continue providing the best service possible. So remember, we're all in this together.

For additional resources, please visit the Economic Development Department [Emergency Business Resources website](http://www.glendaleca.gov/emergency) or contact them at chooseglendale@glendaleca.gov.

Stay Informed, Stay Entertained, and Learn Using Glendale Library Online Resources



- Online tutoring in English and Spanish
- 20-minute sessions, including chemistry, calculus, physics, 4th-grade math, and writing.

Learn more [here](#).

TEENS -- Read a Book, Write a Review -- EARN COMMUNITY SERVICE HOURS

Read a book and write a review for one hour of service credit. You can review anything that you're reading for fun (not for school!)—fiction, nonfiction, manga, or anything you want. Your review might appear on the [Teen Blog](#).

Learn more [here](#).

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The image shows a red emergency information card for the City of Glendale. It features the city seal and the text 'My Glendale'. Below this, it says 'DURING AN EMERGENCY FIND UPDATED INFO HERE' and provides the website 'www.glendaleca.gov' and 'www.glendaleca.gov/EmergencyAlerts'. It also lists social media handles for Facebook, Instagram, and Twitter, along with the phone number 'GTV6 (Spectrum Ch. 6, AT&T Ch. 99)'. The card lists 'EMERGENCY NUMBERS' for Police (818) 548-4911, Fire (818) 956-4800, GWP (818) 548-2011, and Public Works (818) 548-3950. It also lists 'IMPORTANT NUMBERS' for Gas (800) 427-2200, Humane Society (626) 792-7151, and Red Cross (818) 243-3121.

The City of Glendale is ready for any disaster situation. However, it is important to remember that in a major disaster covering a large geographic area, assistance can take days. It is therefore important for you to prepare yourself, your family, your home, and your neighborhood. If we all stay ready, we don't have to get ready!

Here are 12 steps to take to prepare yourself and your family for an emergency:

- Create a disaster communication plan

Although Glendale Library, Arts & Culture (GLAC) locations are closed to the public due to COVID-19, the department continues to operate 24/7 virtually thanks to our myriad of online resources. Library staff recognize that in this unprecedented time it is important that the library be here for the community, many of whom are isolated at home, some afraid. The library is here for them, their families, and their friends. Many years ago, the library began adding digital materials to its collection of physical materials and today has countless hours of free-to-access premium content and learning opportunities available. In addition to tens of thousands of eBooks and eAudiobooks, the library offers eNewspapers, eMagazines, online classes, online tutoring, and learning games, as well as streaming movies, music, and more. All it takes to use these free resources is a library card.

For those who don't have a library card it's easy to get one.

1. Visit <http://glac.info/register> to request eCards for every member of your family and set up a PIN for each.
2. Download the **Glendale Library, Arts & Culture App** from your App store. Then set up your library card number in the App.

The library has the following free-to-access items on offer:

- 7000+ **newspapers and magazines** in over 100 languages from PressReader and RBDigital
- 500+ **online learning courses** from Universal Class
- 70+ **language courses** from Mango Languages
- **Early Learning Center** for ages 2 – 8 from Age of Learning's ABCmouse.com
- **2600+ K-12 eBooks and audiobooks** from TumbleBookLibrary, TumbleMath and TeenBookCloud
- **Homework Help Live** online tutoring, writing assistance and test preparation for all ages
- **Thousands of eBooks and audiobooks** from CloudLibrary, Libby, Hoopla, RBDigital, and Freeding
- **5,000+ streaming movies** from Hoopla
- 15 Million+ **Songs** (with playlists) and **videos** (The entire Sony Music Catalog and more)– Pop, Rock, Rap, and R&B, from Freegal Music
- **Coming Soon:** GLAC Online Book Club with a free-to-download eBook *The Burglar* by Thomas Perry.

For more information please call Library information at 818-548-2021 or email Library staff at LibraryInfo@GlendaleCA.gov. The Library website is www.GlendaleLAC.org.

Click [here](#) to see the GLAC online collection of ebooks, Audiobooks, newspapers, and magazines.

Click [here](#) to see the GLAC online collection of streaming movies.

Click [here](#) to see the GLAC online collection of streaming music.

Click [here](#) to see the GLAC online learning services.

- Store enough water for family and pets for at least 7 days
- Store enough medications for family and pets for at least 30 days
- Buy an adequate first aid kit
- Store enough food for family and pets for at least 7 days
- Buy a large or small container that will contain disaster supplies
- Buy a portable radio, flashlight, and batteries for your disaster kit
- Place clothing, shoes, sanitation and hygiene supplies in your disaster kit
- Place tools in your disaster kit
- Place cash in small bills in your disaster kit
- Place copies of insurance policies and other important papers in disaster kit
- Annually update your disaster kit and review the plan with your family

Read more on our website by clicking [here](#).

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Community Services and Parks

Economic Development

Glendale Water & Power

Library, Arts & Culture

Previous City Connection Newsletters

Glendale Unified School District's Free Meals for Children

Glendale Unified School District

FREE MEALS FOR CHILDREN

Beginning March 24, 2020

Grab and Go/Drive Up Service

All children, **18 years and under**, can pick up **both Breakfast and Lunch** at any of the following locations. Please pick a location convenient to you.

Meal Service: 7:30 a.m. - 10:30 a.m.

Meal Service: 10:00 a.m. - 1:00 p.m.

**ROOSEVELT
MIDDLE SCHOOL**
222 E. Acacia Ave., Glendale, CA 91205
Location: Gate on Chevy Chase Dr.

**ROSEMONT
MIDDLE SCHOOL**
4725 Rosemont Ave., La Crescenta, CA 91214
Location: Front of the school on Rosemont Ave.

**WILSON
MIDDLE SCHOOL**
1221 Monterey Road, Glendale, CA 91206
Location: Front of the school on Monterey Ave.

**CRESCENTA VALLEY
HIGH SCHOOL**
2900 Community Ave., La Crescenta, CA 91214
Location: Front of the school on Community Ave.

**GLENDALE
HIGH SCHOOL**
1440 E. Broadway, Glendale, CA 91205
Location: Parking lot off of Verdugo Rd.

**HOOVER
HIGH SCHOOL**
651 Glenwood Rd., Glendale, CA 91202
Location: Front of the school on Glenwood Rd.

**CERRITOS
ELEMENTARY SCHOOL**
120 E. Cerritos Ave., Glendale, CA 91205
Location: Front of the school on Cerritos

**COLUMBUS
ELEMENTARY SCHOOL**
425 W. Milford, Glendale, CA 91203
Location: Front of the school on Milford

**FREMONT
ELEMENTARY SCHOOL**
3320 Las Palmas Ave., Glendale, CA 91208
Location: Front of the school on Las Palmas

**JEFFERSON
ELEMENTARY SCHOOL**
1540 Fifth St., Glendale, CA 91201
Location: Front of the school on Fifth St.

**MUIR
ELEMENTARY SCHOOL**
912 S. Chevy Chase Dr., Glendale, CA 91205
Location: Front of the school on Acacia Ave.

**PACIFIC AVENUE
EDUCATION CENTER**
440 W. Lomita Ave., Glendale, CA 91204
Location: Parking lot off of Pacific Ave.

- No paperwork or sign-up required.
- Children must be present in order to receive meals.
- Meals offered for pick up only. No meals consumed on-site.
- Menu subject to change.

Please contact GUSD Nutrition Services for more information (818) 552-2677. This institution is an equal opportunity provider.

In an effort to help stop the spread of COVID-19, GUSD closed their campuses and transitioned to an online learning system. In their mission to put students first, GUSD continues to provide both breakfast and lunch to all children ages 18 and younger. No paperwork or sign up is required, children must be present during the meal pick up, meals are offered for pick up only, participants may not eat on site, and the menu is subject to change. Visit GUSD.net for a list of location and more details regarding this program.

Community Services & Parks Closures and Cancellations, Effective March 24, 2020



In order to protect the health and safety of our community and in accordance with guidance from State and local health officials to prevent the spread of COVID-19, Community Services & Parks has implemented the changes below:

- All trails and fire roads are closed until further notice.

- All sports and recreation areas closed until further notice. This includes, but is not limited to playgrounds, picnic table and shelters, fitness equipment areas, basketball courts, skate parks, all fields (baseball, soccer, softball, multi-purpose), tennis courts, pickleball courts, volleyball.
- Scholl Canyon Golf Course operated by American Golf closed until further notice.
- All park buildings and indoor facilities are closed to the public until further notice, including community centers, community buildings, Verdugo Job Center, gyms, computer labs, multi-purpose rooms, aquatics center.
- All events and rentals are cancelled. New reservations are suspended until further notice.
- All recreation programs and classes are suspended/cancelled until further notice, including sports leagues, aquatics classes, instructional classes (contract classes), drop-in programs, recreation activities.
- All Senior Centers are closed. The Congregate Meals program for seniors has been modified to frozen meal delivery or Brown Bag pick up for eligible seniors. Please see the details below, or visit Glendaleca.gov/parks for the most current information. You may also call (818) 548-3775 for more information.

The City of Glendale established a phone number to provide the most up-to-date information, you can call (818) 548-3301 or visit Glendaleca.gov for more information.

We thank you for your patience and cooperation in doing your part to keep our community safe and healthy. **Please continue to practice social distancing when you are walking through the parks. No group congregation, please!**

[CSP Closures Flyer](#)

Glendale Library and Community Convert Little Free Libraries into Little Free Food Pantries





The Glendale Sunrise Rotary Club, Glendale Latino Association, Kiwanis-Glendale, Salvation Army, and members of the community have partnered with Glendale Library, Arts, & Culture to convert several Little Free Libraries into Little Free Food Pantries during the current health crisis. Located throughout Glendale, the flagship Little Free Food Pantry is located in front of Glendale City Hall, 613 East Broadway. Members of the community are encouraged to take a nonperishable item and leave a nonperishable item if they wish to take advantage of this program. Librarian Guillermo Garcia, a board member of the Glendale Latino Association, suggested the conversion and reached out to community organizations for assistance. The Little Free Libraries were converted by Library staff, including long-time staff member Joe Olivares, who was instrumental in bringing the Little Free Libraries to Glendale in 2014.

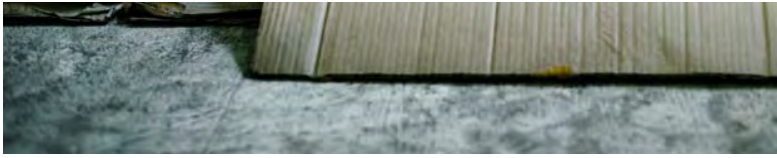
Little Free Food Pantry locations include Library sponsored and private boxes at:

- Glendale City Hall
- Mayor's Bicentennial Park
- Glorietta Park
- Montrose Park
- Verdugo Park
- 1300 block of Sonora Ave
- 1800 block of Lake Street
- 2200 block of Hollister Terrace
- 1300 block of Truitt Street
- 3100 block of Pontiac Street

Community members are reminded that after they take or leave an item they should close the pantry door and wash their hands or use hand sanitizer as soon as possible. They should also follow all safety guidelines for opening, eating, and storing any food items taken. See the [website](#) for Library sponsored locations of Little Free Library/Food Pantries.

City of Glendale Providing Meals, Hygiene Facilities, and Motel Referrals and Placements for Individuals Experiencing Homelessness





The City of Glendale has been working to provide more resources for people living unsheltered leading up to and during the COVID-19 pandemic. Glendale's Police Department and Community Services & Parks Department have been working diligently to protect our most vulnerable residents from COVID-19, and have come together to provide packaged meals on a daily basis for people experiencing homelessness.

In addition, and in an effort to help our unsheltered population stay clean and reduce the spread of COVID-19, the City's Community Services & Parks and Public Works Departments worked together on a series of efforts to increase hygiene facilities citywide. The City deployed portable hand washing stations, as well as bathrooms across Glendale.

Portable hand washing stations are located at:

- Ascencia
- Catholic Charities
- Armenian Relief Society
- First Baptist Methodist Church

Portable hand washing stations AND porta potties are located at:

- Carr Park
- Pacific Park
- Cerritos Park
- Central Park
- Palmer Park

View a [map of facilities](#).

Lastly, City of Glendale is coordinating motel referrals and placements for unsheltered homeless clients referred by Ascencia and Glendale Police Homeless Outreach teams. A participant will be triaged, and individuals who are experiencing COVID-19 symptoms, have traveled outside of Los Angeles County in the past 14 days, or have been in close contact with a person known to have Covid-19 or who is being tested for it will be connected to Emergency Medical Services and transported to a hospital. All others will be connected with Ascencia for intake and placed in a local motel. Staff will continue to provide food and daily case management with the hopes of engaging participants in Continuum of Care Services and ultimately placing them in permanent housing.

Economic Development Department's Restaurant Directory



Economic Development is connecting restaurants and hungry diners. If you are looking for delivery and take out options for your next meal, please visit our [online restaurant directory](#), featuring local restaurants that are open for business. By ordering take out or delivery, you are playing an important role in supporting small business in Glendale.

Restaurants, if you are still open for business and want to be added to our directory, let the Economic Development team know by completing our [online](#)

[registration form](#). We'll add you to the list and we'll share about you on our social media platforms @ChooseGlendale.

The Economic Development Division continues to connect with the business community in an effort to understand and address needs. Please visit the [Business Resources web page](#) for more information or contact the Economic Development Division at (818) 548-2005 or by email at ChooseGlendale@glendaleca.gov.

Changes to Summer 2020 Day Camp Registration Dates and Method



Resident Only Registration Day: May 16, 2020 (Online ONLY)
General Registration Begins: May 18, 2020 (Online ONLY)

The City of Glendale, Community Services & Parks Department has postponed Glendale Resident Registration Day for Summer 2020 Day Camps from April 25, 2020 (old date) to May 16, 2020 (new date). The General Registration start date has also changed from April 27, 2020 (old date) to May 18, 2020 (new date). In response to the Governor's "Safer at Home" directive and to prevent gatherings of 10 or more persons, the method for conducting registration for both Glendale Resident Registration Day and General Registration, has change to "Online Only."

The [scholarship and discount application](#) deadline has been extended from March 25, 2020 (old deadline) to April 16, 2020 (new deadline).

All Glendale residents must provide proof of residency again, beginning March 16, 2020. You can obtain residency status in advance of camp registration by emailing a copy of your two most recent utility bills or a copy of your current, executed rental agreement to our Customer Service Office at cspcustomerservice@glendaleca.gov. Email is the only way to provide proof of residency. Please include your full name, valid address, and a copy of the proof in the email. Emails will be reviewed within two (2) business days, and you will receive an email response confirming residency when it has been completed. Customers not verified as Glendale Residents at the time of registration will be charged non-resident rates and will NOT be refunded the difference for any non-resident rates paid, even if proof is provided at a later time.

Online registration will be available at www.myglendaleparks.com. Please verify that your login information and password are up-to-date and you are able to log in prior to registration day. Due to the high volume of phone calls expected on May 16, 2020, for the first day of Summer 2020 Day Camps Resident Registration, we highly encourage you to resolve all login issues before May 14, 2020.

We thank you in advance for entrusting us with your child. Our communities are going through unprecedented times. The City is constantly following the situation with the novel-corona virus (COVID-19), and reserves the right to postpone the registration date again, acting out of the best interest of our customers and employees and in accordance with the recommendations by the CDC (Center for Disease Control), the California Department of Public Health, and the LA County Department of Public Health.

Update to City's Elderly Nutrition Program



As of March 20, 2020, the meal distribution plan for seniors currently enrolled in the Elderly Nutrition Program (ENP) is as follows:

- 7 days of frozen meals to seniors who have the means to warm up and store the food in refrigerator/freezer.
- Delivery by City staff or pick up option by the senior or friend/family/designee of senior on assigned days between 3:00 p.m.-4:00 p.m.
- A Brown Bag meal will be distributed to those who don't have the means to warm up frozen meals and new clients* at two locations:
- Adult Recreation Center – 201 East Colorado, Glendale, CA 91205 – 7 days a week
- Brown Bag Lunch Pick-up time is from 11:30 a.m.-12:30 p.m. at Main Lobby entrance near the Glendale Central Library
- Sparr Heights Community Center – 1613 Glencoe Way, Glendale, CA 91208 – Monday – Friday ONLY
- Brown Bag Lunch Pick-up time is from 11:30 a.m.-12:30 p.m. at Paloma Ave. entrance

*New Clients must fill out Universal Intake Form before receiving meal:

- New Client's must be 60 years of age and older.
- Availability is based on supply

For information and inquiries related to the Elderly Nutrition Program, please call (818) 548-3775.

Earth Day!





The first Earth Day was celebrated on April 22, 1970, and every year since, men, women, and children plant trees, clean up coral reefs and plan for a better future for our planet. Don't miss this opportunity to remind your friends and family to recycle their plastic bottles and aluminum cans in the recycling bin. Visit www.GlendaleRecycles.com for a fun and short recycling quiz and you might learn something new!

FY 2020-2021 Annual Action Plan: We Want to Hear from You!



The community meeting originally scheduled for March 26, 2020, inviting the public to comment on the proposed FY 2020-2021 Action plan for Community Development Block Grant, Emergency Solutions Grant, and HOME programs has been cancelled as a result of the COVID-19 pandemic.

We ask that all public comments be made via phone, email, or regular mail to the following:

Call: (818) 548-3715

Email: mkavarian@glendaleca.gov

Mail: City of Glendale Community Services & Parks
CDBG Section
613 E. Broadway, Room 120 Glendale, CA 91206

The Public Comment Period is open from April 1, 2020 to April 30, 2020.

Information regarding the Annual Action Plan can be found on our [website](#).

City Council and Housing Authority will approve the final funding recommendations on May 12, 2020, at 3:00 p.m. in Municipal Services Building, Room 105. Please visit the City's [Public Meeting Portal](#) as the meeting date approaches to view the agenda and any direction regarding public participation.

Thank you for taking part in the process!

Pavement Management Program





The Public Works Department is responsible for the maintenance of an extensive street network consisting of 365 centerline miles of paved streets and alleys. Glendale will be updating its Pavement Management Program (PMP) to best address street pavement needs. The PMP was last updated in 2015. The American Public Works Association defines pavement management as a systematic method for routinely collecting, storing, and retrieving data and information needed to make maximum use of limited resources. The benefits of pavement management are numerous, including rational resource allocation, optimal use of funds, pavement rehabilitation cost reductions, pavement treatment selections, and pavement life extensions. A PMP will ultimately enable best practices for pavement needs that emerge over time. The Department continuously works to improve and maintain its roadway network. Maintaining a strong network of streets is beneficial to everyone at the regional and local level for connectivity, safety and economic growth.

National Library Week – April 13 – 19, 2020



The annual celebration of libraries comes at a time when our Library system has converted to an entirely online method to deliver information to the Glendale community. This year we also announce three very important milestones, including:

- **Creation of the Library, Arts & Culture Trust** – This new support organization was formed in 2020 through the combined efforts of the Boards and members of the Friends of the Glendale Public Library and the Glendale Library Foundation. Members from both organizations

comprise the Board of the new Trust. The Friends of the Library began in 1991, and its long-time admirable work includes bringing great authors to the Library and funding for the Library's popular annual Summer Reading Program. The Trust is sending a library card to everyone in Glendale. Look for it in your mailbox! Can't wait for it? Access countless hours of premium content by applying for a Library eCard at glac.info/register and receive the eCard immediately.

- **Central Library is GREEN** -- The City of Glendale affirmed the Central Library as a Green Business. Aligned with stringent California State standards from the California Green Business Network, this designation recognizes the Library's commitment to sustainability, and makes the Central Library the first public building, and by far the largest building, in the City to be declared as such.
- **Donna Choi: Teen Library Card Design** – The Library is especially pleased to congratulate Hoover High School student Donna Choi whose artwork was selected to be used on the new 2020 Teen Library Card. Ms. Choi was a volunteer at the Library's first ever Teen Fair in 2019. She also entered the 2020 Hollywood Burbank Airport Tower Banner Art Competition and her design was recently selected by the Glendale Arts and Culture Commission to be displayed on the Tower.

Previous National Library Week celebrations normally include a Fine Free component. Due to the circumstances facing our community and until the libraries reopen:

- Please keep items you have.
- Due dates have been extended. No fines and no late fees!
- Items on hold will be waiting for you when we reopen.

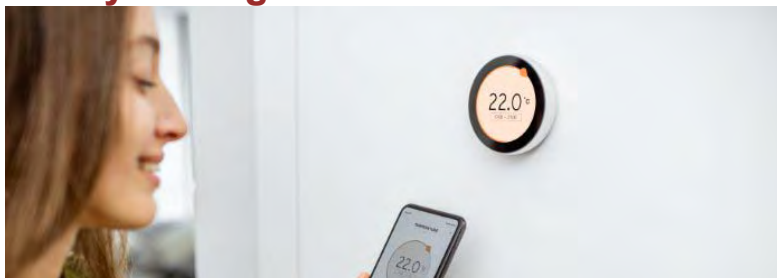
Upcoming Residential Cart Replacement Project



Be on the lookout for new garbage carts in your area. California law, SB 1383 requires all California cities to use collection containers that are easy to recognize. This means that all trash containers will include a black (or gray) top for trash, a blue top for recycling and a green top for yard trimmings (soon to become organics). When you receive your new green cart, food waste can be placed with yard trimmings for organics service. Organics materials will be processed to become a valuable soil amendment.

More detailed program information will be available at a later time.

GWP's Online Marketplace Offers Earth Day Savings on Smart Thermostats!





GWP's Online Marketplace offers discounted prices on energy and water saving products such as smart thermostats, LED lights, showerheads, and more. It's the one stop shop in making your home more energy efficient, and ready for spring and summer! Enjoy free shipping for a limited time and take advantage of the Earth Day promotion below:

Earth Day Promotion: (April 16 – April 29) \$150 off Nest Learning Thermostat, \$130 off the Nest E Thermostat, \$130 off ecobee Smart Thermostat w/Voice, \$120 off ecobee 3 Lite

[Click here](#) to shop and save!

5 Ways You Can Choose to Reuse

Uko rrg#Jvgru#q#T'gfweg#X cuvg#p #
J rrp f crg=£



1. Bring Your Own To-Go Containers.

When dining out, bring your own reusable container for your leftovers. You will avoid food waste and packaging waste.



2. Grab A Reusable Cup, Mug, And/or Water Bottle

Ditch single use disposable beverage containers. You'll help the environment and save money.



3. Switch To Reusable Straws.*

By using reusable straws, you'll reduce one of the most common items found on our beach and in the ocean.



4. Keep Utensils On Hand.*

Keep a set of silverware with you so you can avoid the need for single use disposable ware, reducing waste in our city.



5. Bring A Reusable Bag.*

Bringing a reusable bag saves you from purchasing bags and will cut down on single-use bags.

*The Public Works Department has the following reusable items (reusable straws, plastic reusable silverware and/or reusable bags). A limit of three items per home and requests must be emailed to recycle@glendaleca.gov.

Employment Incentive Program for Young Adults





The Employment Incentive Program serves young adults ages 18-24 by placing them in private businesses to obtain the necessary skills to gain future employment. The grant pays for the initial 200 training hours as an incentive for the employer to hire the participant. Funding for this program is provided by the Workforce Innovation & Opportunity Act (WIOA).

Participants interested in the Employment Incentive Program must be:

- Between the ages of 18 and 24
- Not attending school at time of enrollment
- Live in Glendale, Burbank or La Canada Flintridge
- Be willing to work part-time, full-time and/or on weekends
- Program also has other eligibility requirements.

The main objective of the Employment Incentive Program is to secure long-term unsubsidized employment for the participants after the completion of the 200 hours of on-the-job training. Visit GlendaleYouthAlliance.org for more information.





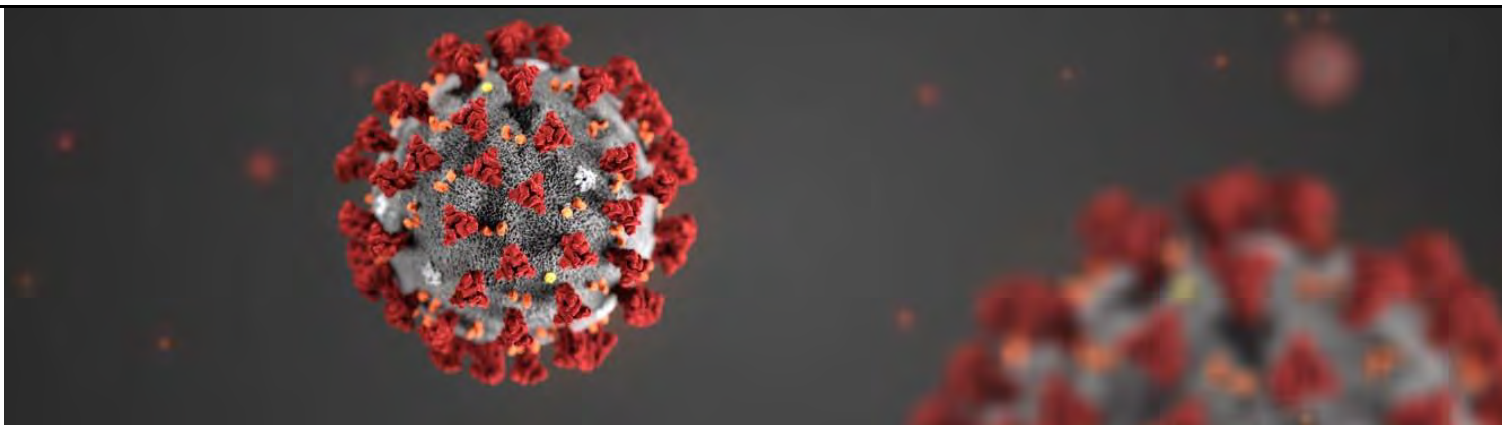
Centers for Disease Control and Prevention

CDC 24/7: Saving Lives, Protecting People

Saving Lives. Protecting People.™

www.cdc.gov t.emailupdates.cdc.gov

Private Sector Call: Update on the Coronavirus Disease 2019 (COVID-19) Response



This week, CDC shared new [Interim Guidance for Implementing Safety Practices for Critical Infrastructure Workers Who May Have Had Exposure to a Person with Suspected or Confirmed COVID-19](#) t.emailupdates.cdc.gov. Please join us for additional updates on the COVID-19 response.

Date: Monday, April 13, 2020

Time: 4:00 p.m. ET

Presenter: Dr. Jay C. Butler (CDC's Deputy Director for Infectious Diseases)

Dr. Butler will share guidance for the private sector, including what CDC knows at this point and what CDC is doing in response to this outbreak. We will also have time for questions and answers. **To submit questions in advance, please email eocevent337@cdc.gov with "Partner Call 4/13" in the subject line.**

The call will be recorded and posted on CDC's website: <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>.

REGISTER HERE:

https://www.zoomgov.com/webinar/register/WN_79gTQ_4CRQqZF9Xs2J9xmg



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Centers for Disease Control and Prevention

1600 Clifton Rd Atlanta, GA 30329 1-800-CDC-INFO (800-232-4636) TTY: 888-232-6348

[Questions or Problems t.emailupdates.cdc.gov](mailto:t.emailupdates.cdc.gov) | [Unsubscribe t.emailupdates.cdc.gov](mailto:t.emailupdates.cdc.gov)

Coronavirus (COVID-19) Pandemic: Whole-of-America Response

Attached you will find today's FEMA Daily Briefing Points for the Whole-of-America response to coronavirus (COVID-19) pandemic. These briefing points include Topline Messages, as well as Supply Chain Task Force; By the Numbers; FEMA and Department of Health and Human Services Response; and Guidance from Federal Agencies.

Topline messaging includes:

- FEMA, HHS, and our federal partners work with state, local, tribal and territorial governments to execute a whole-of-America response to COVID-19 pandemic and protect the health and safety of the American people.
- FEMA continues to expedite movement of commercially pre-sourced and commercially procured critical supplies from the global market to medical distributors in various locations across the U.S. through [Project Airbridge](#).
- HHS announced five new contracts for ventilator production rated under the Defense Production Act (DPA), to General Electric, Hill-Rom, Medtronic, ResMed, and Vyaire, as well as two other contracts for ventilator production, to Hamilton and Zoll.
 - In total, combined with contracts with [General Motors](#) and [Philips](#) rated under the DPA issued last week, HHS has finalized contracts to supply 6,190 ventilators for the Strategic National Stockpile by May 8 and 29,510 by June 1.
 - The seven new ventilator contracts announced by HHS this month will provide a total of 137,431 ventilators by the end of 2020.
 - The thousands of ventilators delivered to the Strategic National Stockpile starting this month, continuing through the spring and summer, will provide more capacity to respond to the pandemic as it evolves.
- HHS and FEMA deployment of ventilators from the stockpile have helped ensure that hospitals in states such as New York have not run out of ventilator capacity while working to save lives."
 - The federal government has adopted a process to manage allocation of federal ventilator resources to ensure the right number of ventilators are shipped to the right states to sustain life within a 72-hour window.
 - Emergency managers and public health officials submit requests for ventilators to FEMA/HHS, providing detailed data on total medical/ hospital beds; total acute care (ICU) beds; normal occupancy; predicted surge occupancy; and number of ventilators available in the state.
 - States can send requests outside of the 72-hour window for consideration by the federal government; allocation decisions and/or shipments, however, should not be expected until the state is within the immediate 72-hour window.



FEMA

- Hospital administrators across the country are being asked to provide daily reports on testing, capacity, supplies, utilization, and patient flows to facilitate the ongoing public health response.
- On **April 13**, The Department of Homeland Security and FEMA announced the funding notice for an additional \$100 million in supplemental Emergency Management Performance Grant Program funds.
 - The money is available to all 56 states and territories as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act. All applications must be submitted on [Grants.gov](https://www.grants.gov) by April 28.
- HHS and FEMA have expanded the items supplied by the [International Reagent Resource \(IRR\)](#) to help public health labs access diagnostics supplies and reagents for COVID-19 testing free of charge.
 - Consolidating testing supplies under the IRR simplifies the resource request process for states and territories and alleviates the burden on public health labs of the need to work with separate, individual suppliers for swabs, reagents and other diagnostic testing supplies.
 - The expanded list of diagnostic supplies will include supplies to support the three components needed for COVID-19 testing: sample kits, extraction kits and test kits.
- FEMA [issued guidance](#) on the framework, policy details and requirements for determining the eligibility for FEMA reimbursement of states purchasing and distributing food to meet the immediate needs of those who do not have access to food as a result of COVID-19 and to protect the public from the spread of the virus.
 - State, local, tribal, and territorial governments with the legal responsibility for protecting life, public health and safety are eligible applicants under emergency and major disaster declarations for the COVID-19 pandemic.
 - Applicants may enter into formal agreements or contracts with private organizations, including private nonprofit organizations such as food banks, to purchase and distribute food when necessary as an emergency protective measure in response to the pandemic.

Contact Us

If you have any questions, please contact FEMA Office of External Affairs, Congressional and Intergovernmental Affairs Division:

- Congressional Affairs at (202) 646-4500 or at FEMA-Congressional-Affairs@fema.dhs.gov.
- Intergovernmental Affairs at (202) 646-3444 or at FEMA-IGA@fema.dhs.gov.
- Tribal Affairs at (202) 646-3444 or at FEMA-Tribal@fema.dhs.gov.
- Private Sector Engagement at (202) 646-3444 or at nbeoc@max.gov.

Follow Us

Follow FEMA on social media at: [FEMA online](#), on Twitter [@FEMA](#) or [@FEMAEspanol](#), on [FEMA Facebook page](#) or [FEMA Espanol page](#) and at [FEMA YouTube channel](#).

Also, follow Administrator Pete Gaynor on Twitter [@FEMA_Pete](#).

FEMA Mission

To help people before, during, and after disasters.

Reminder About California's Drinking Water Systems

State-Required Treatment Process Removes Viruses, Including COVID-19

- California's comprehensive and safe drinking water standards require a multi-step treatment process that includes filtration and disinfection. This process removes and kills viruses, including coronaviruses such as COVID-19, as well as bacteria and other pathogens.
- The State Water Board's [Division of Drinking Water](#) establishes and enforces drinking water standards that ensure the delivery of pure, safe, and potable water. In addition to health-based water quality standards, treatment facilities must comply with stringent performance measures to ensure treatment processes are continuously operating at peak performance.
- The treatment process must destroy at least 99.99% of viruses. The limited number that might pass through the removal process are quickly inactivated in the disinfection process, typically in less than 10 minutes. All treatment facilities for surface water sources in California are required to maintain disinfection facilities sufficient to destroy *giardia cysts*, which are much more resilient than viruses.
- COVID-19 is transmitted person to person, not through water, according to the [Centers for Disease Control and Prevention](#).
- Public water systems that utilize groundwater sources maintain protective physical measures, including soil barriers, to ensure that water sources are protected from pathogens, including viruses. In addition, most of these systems use chlorine disinfection to inactivate viruses or bacteria that might find their way into the water.
- All public water systems in California are routinely monitored for bacteria to ensure that water delivered to customers is free of disease-causing agents. Other parameters, including temperature, pH, turbidity, chlorine residual, electrical conductivity, lead and copper, corrosion indices and disinfection byproducts, are monitored to alert operators about changing water quality conditions and avert potential problems.
- The State Water Board works closely with local water systems to ensure the safety of water that flows through public water systems to residential customers.

Contact your [local water agency](#) for more specific information about the drinking water treatment process. Refer to your water bill for your water provider's website, phone number and email contacts.

In addition, California has established a [COVID-19](#) website with prevention tips all Californians can take to protect themselves from COVID-19. They include staying home, washing hands with soap and water for 20 seconds, and cleaning and disinfecting frequently touched objects and surfaces.

Additional Resources

For more information and frequent updates about what California is doing to prepare for the impacts of [Coronavirus \(COVID-19\)](#), please visit the [Governor's Office of Emergency Services](#) and the [California Department of Public Health](#).

[United States Environmental Protection Agency](#): "Americans can continue to use and drink water from their tap as usual."

<https://www.epa.gov/coronavirus/coronavirus-and-drinking-water-and-wastewater>

[Federal Centers for Disease Control](#): "The COVID-19 virus has not been detected in drinking water. Conventional water treatment methods that use filtration and disinfection, such as those in most municipal drinking water systems, should remove or inactivate the virus that causes COVID-19."

<https://www.cdc.gov/coronavirus/2019-ncov/php/water.html>

(This Fact Sheet was last updated on March 19, 2020)